

U.S. ARMY CONTRACTING AGENCY



Customer Satisfaction Ratings Through September 2007



ACA-Wide, ACA HQ
and ACA Regions

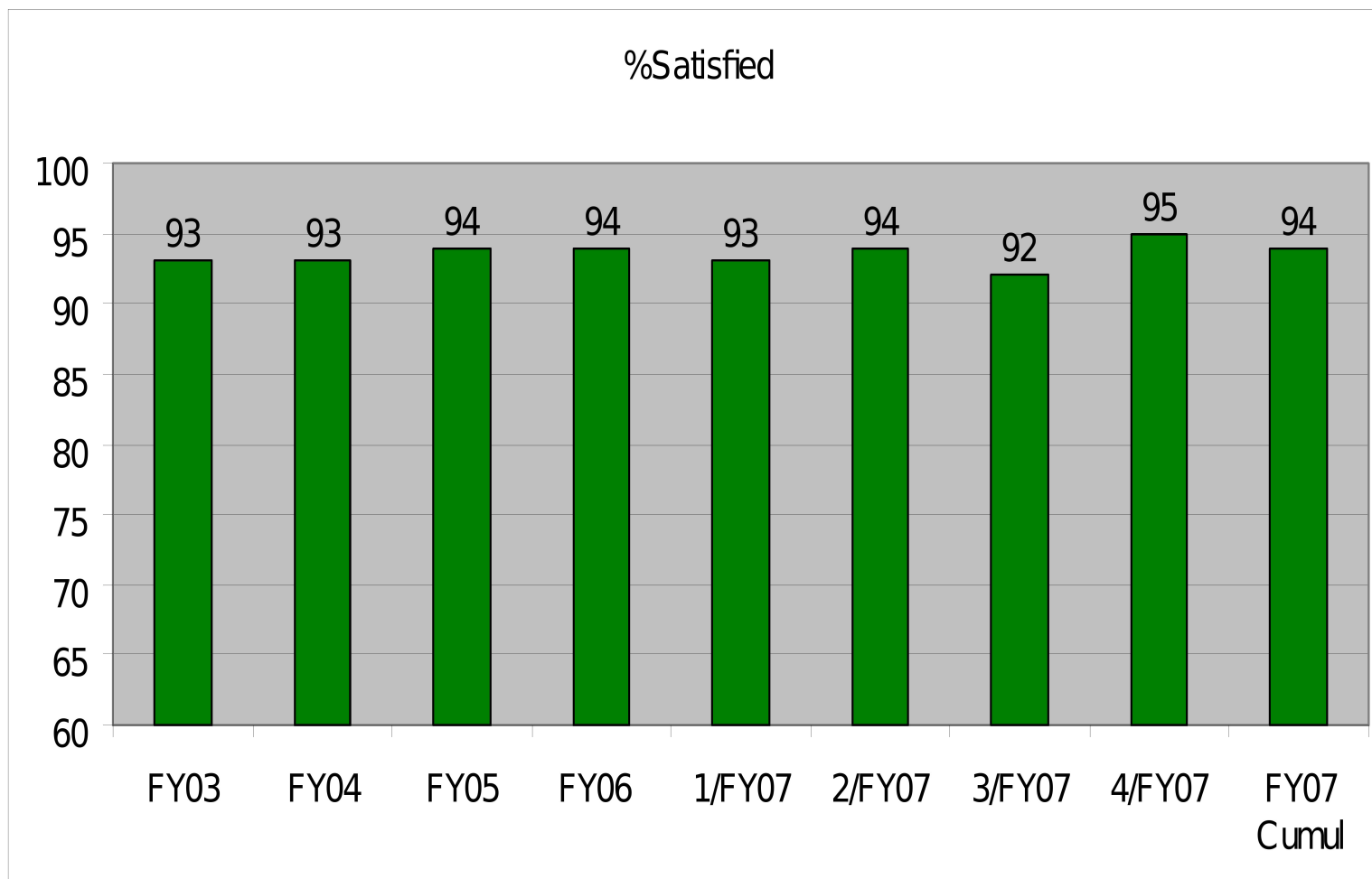
**HQ, ACA ISO 9001:2000
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Data as of 10/03/2007



ICE Ratings (All Customers)

October 2002 - September 2007 (ACA-Wide)

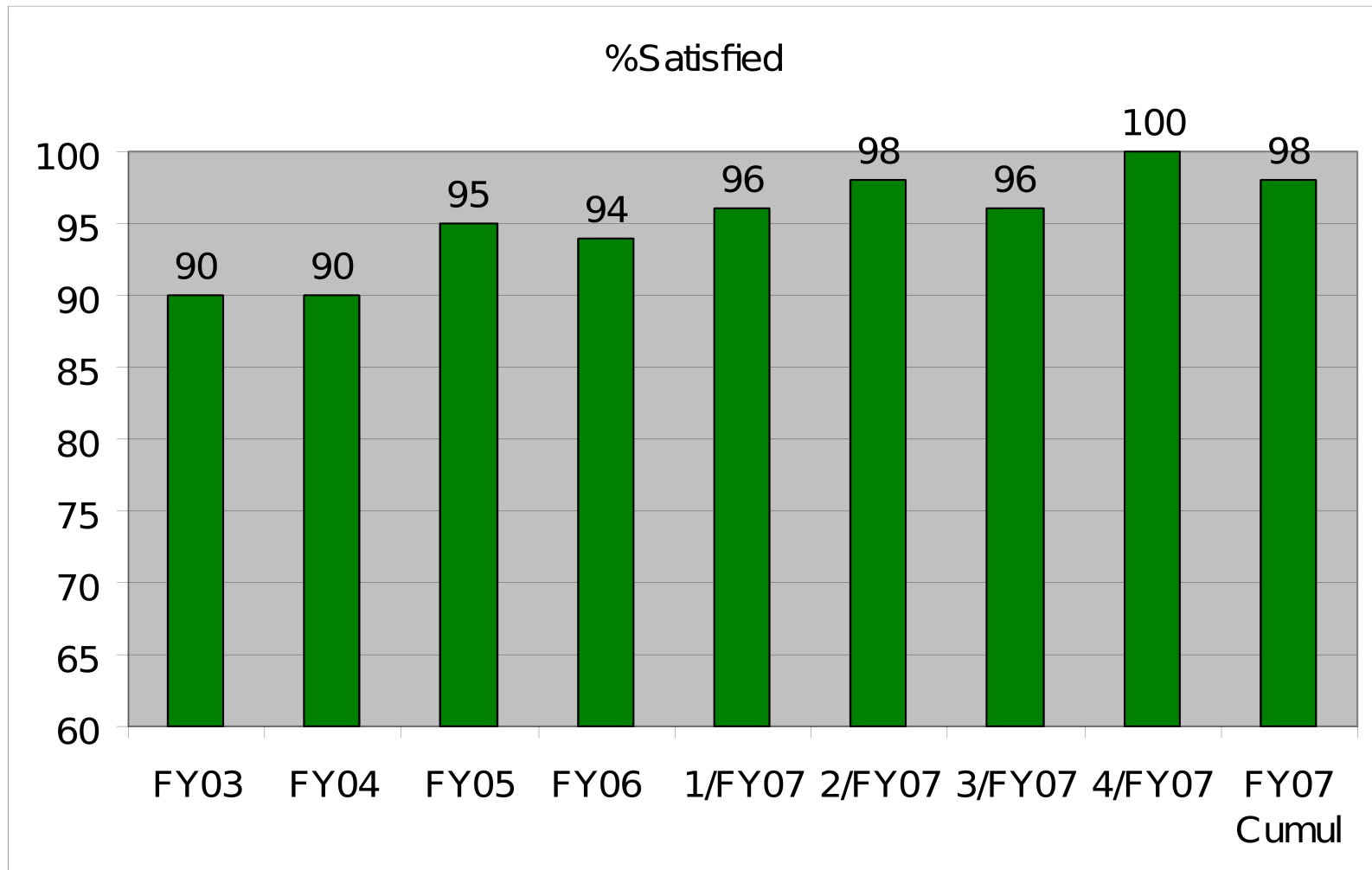


Data as of 10/03

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ICE Ratings (All Customers) October 2002 - September 2007 (ACA HQ)

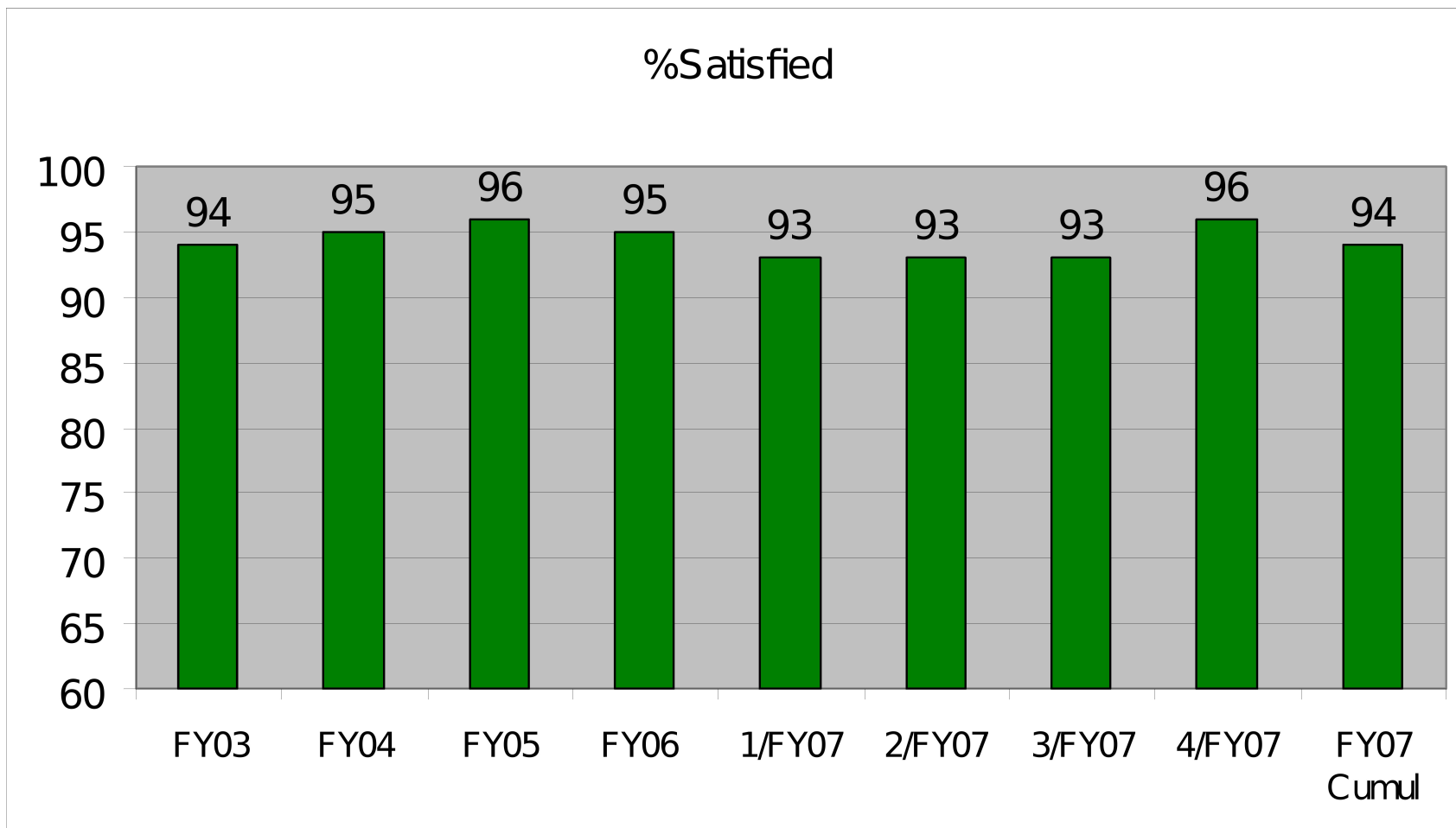


Data as of 10/03

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ICE Ratings (All Customers) October 2002 - September 2007 (ACA NR)



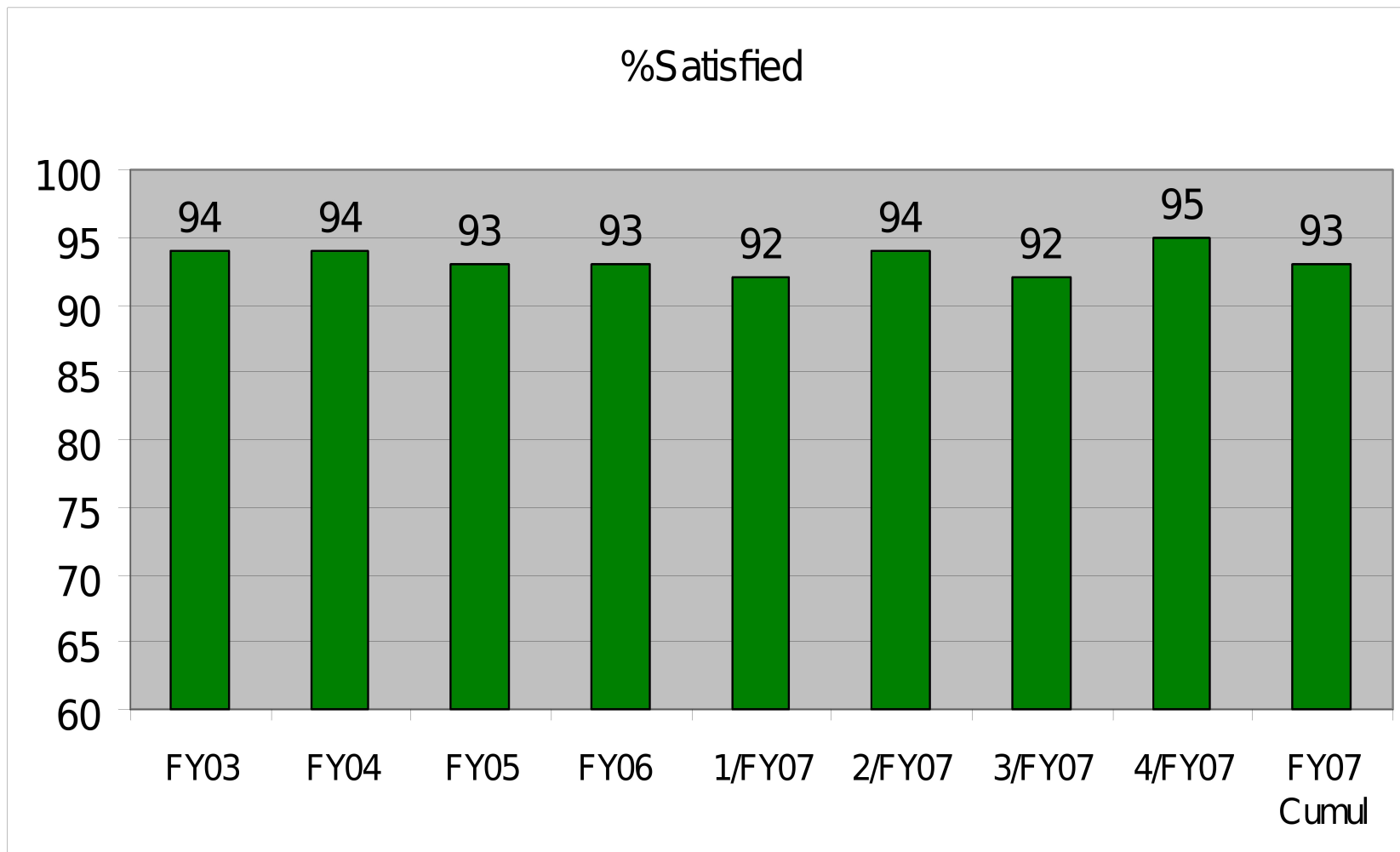
Data as of 10/03

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ICE Ratings (All Customers)

October 2002 - September 2007 (ACA SR)

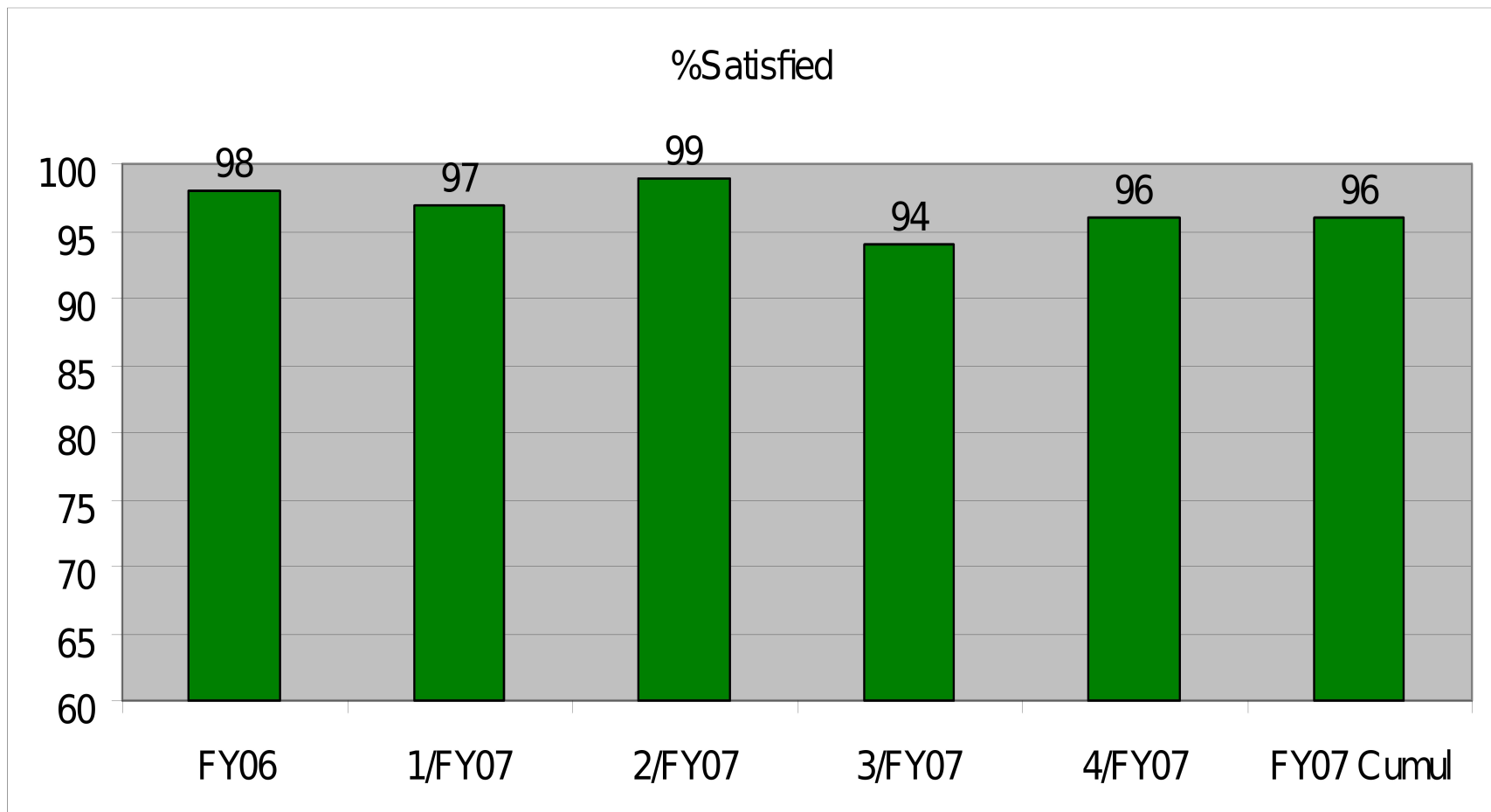


Data as of 10/03

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ICE Ratings (All Customers) October 2002 - September 2007 (CCE)

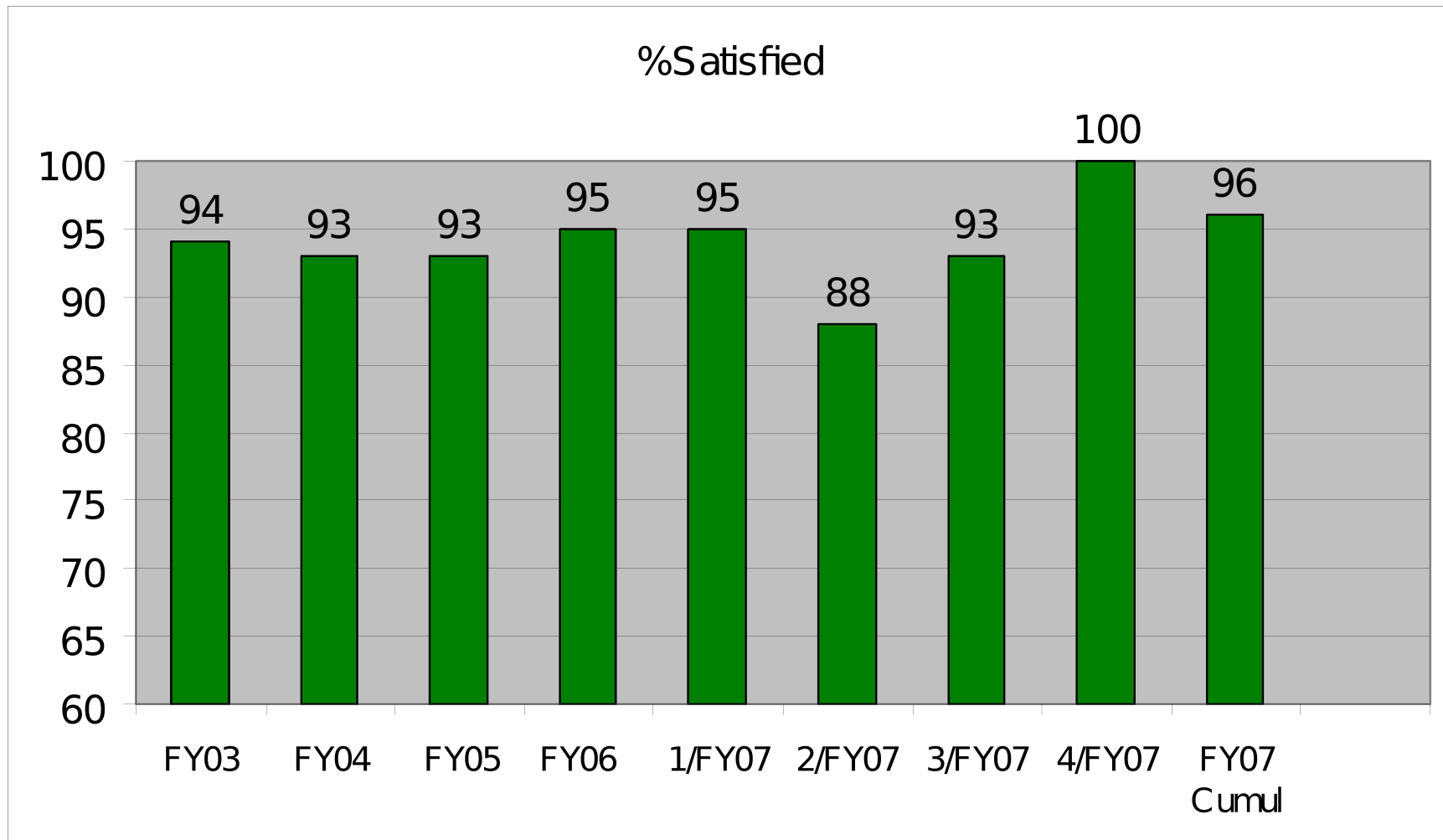


Data as of 10/03

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ICE Ratings (All Customers) October 2002 - September 2007 (ACA PR)



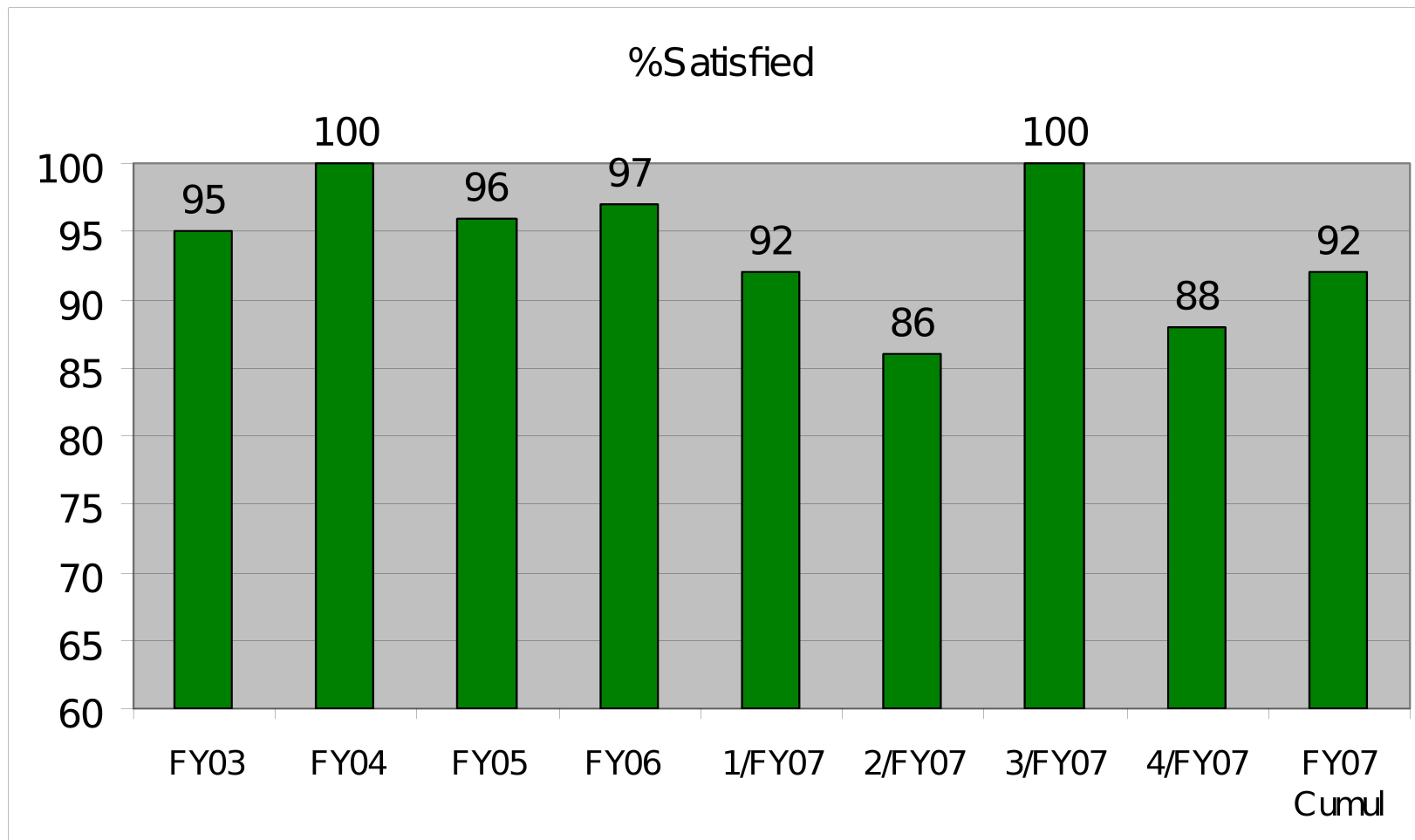
Data as of 10/03

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ICE Ratings (All Customers)

October 2002 - September 2007 (ACA TA)

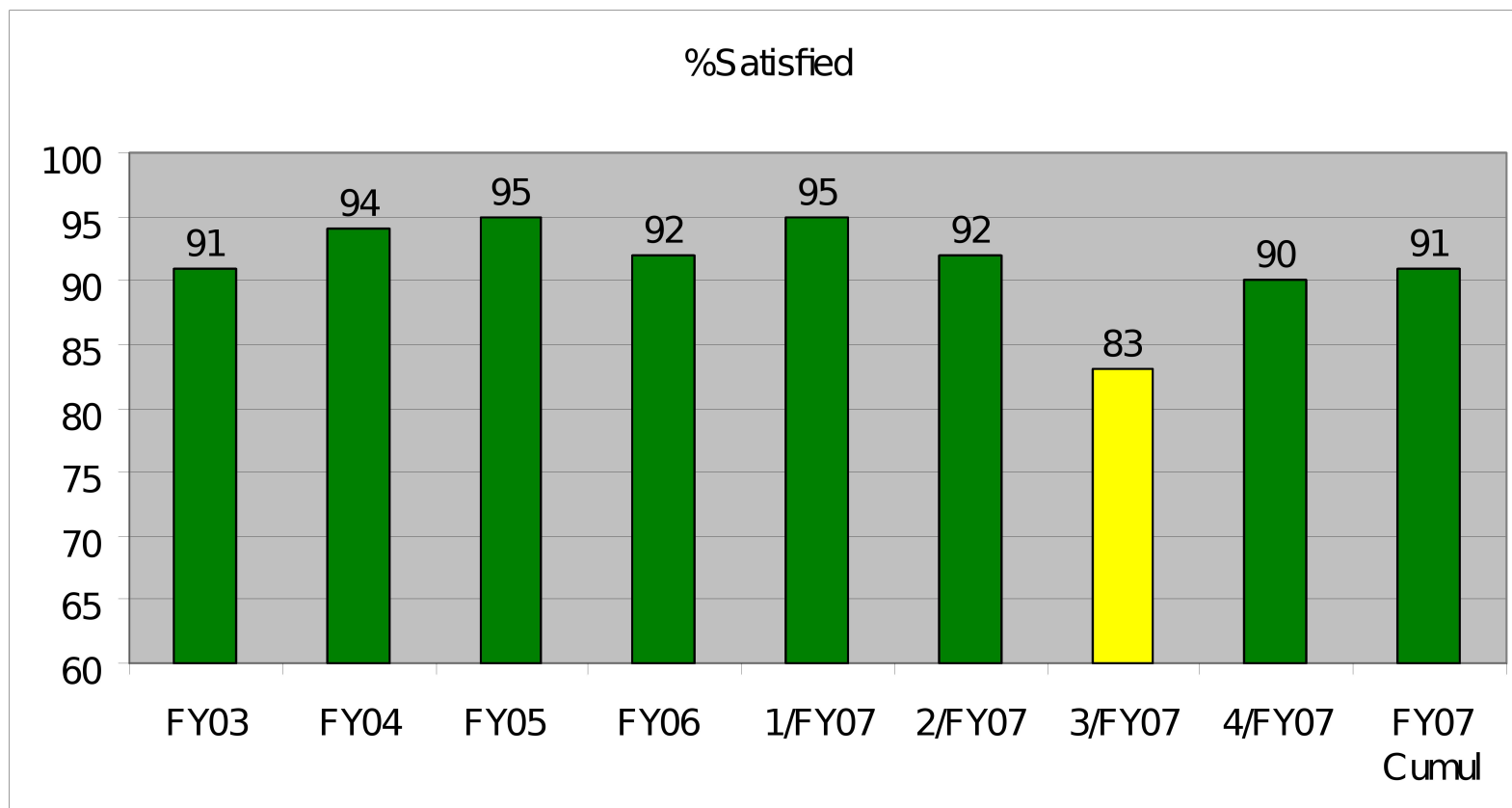


Data as of 10/03

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ICE Ratings (All Customers) October 2002 - September 2007 (ITEC4)

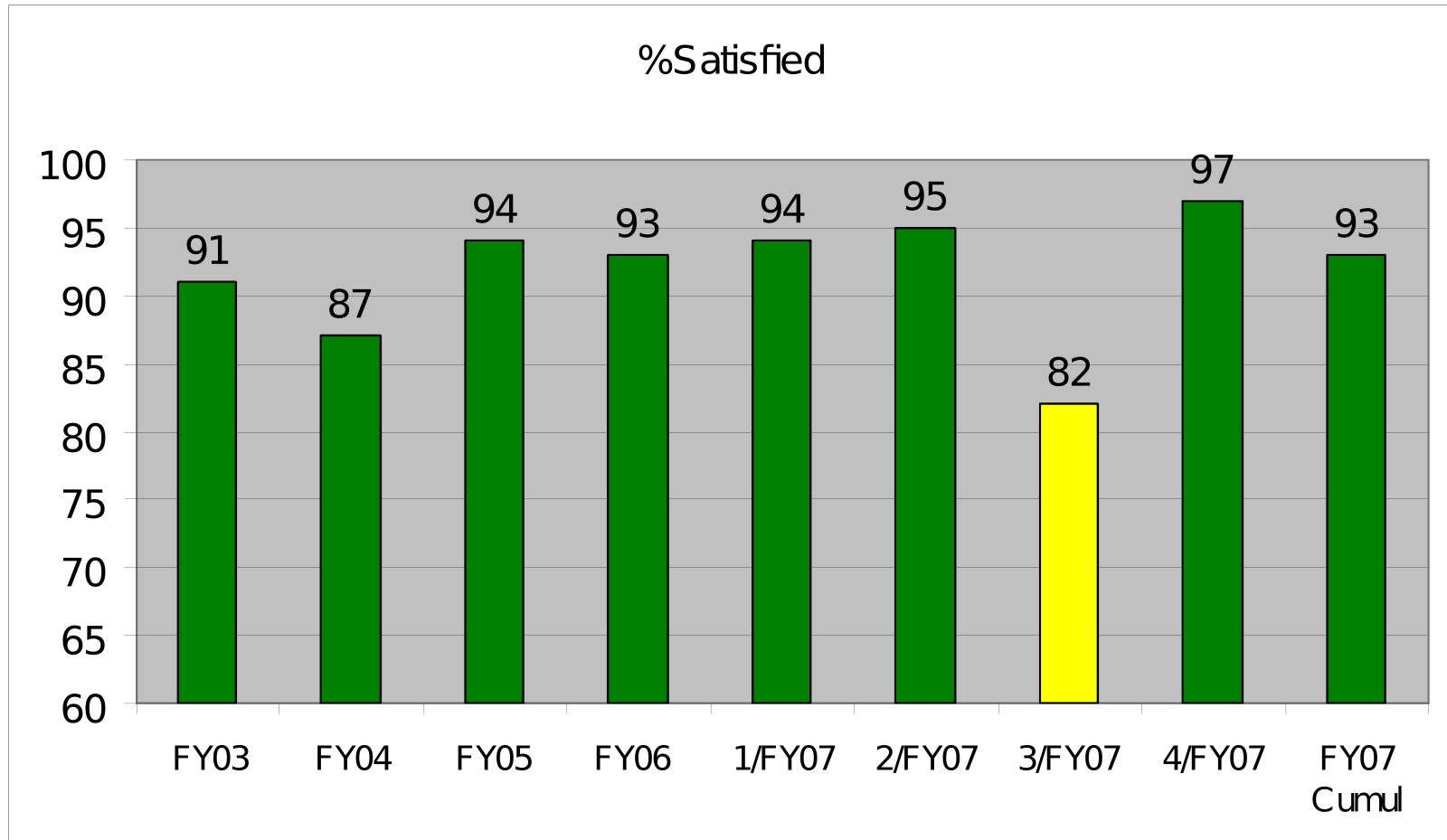


Data as of 10/03

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ICE Ratings (All Customers) October 2002 - September 2007 (USACCE)



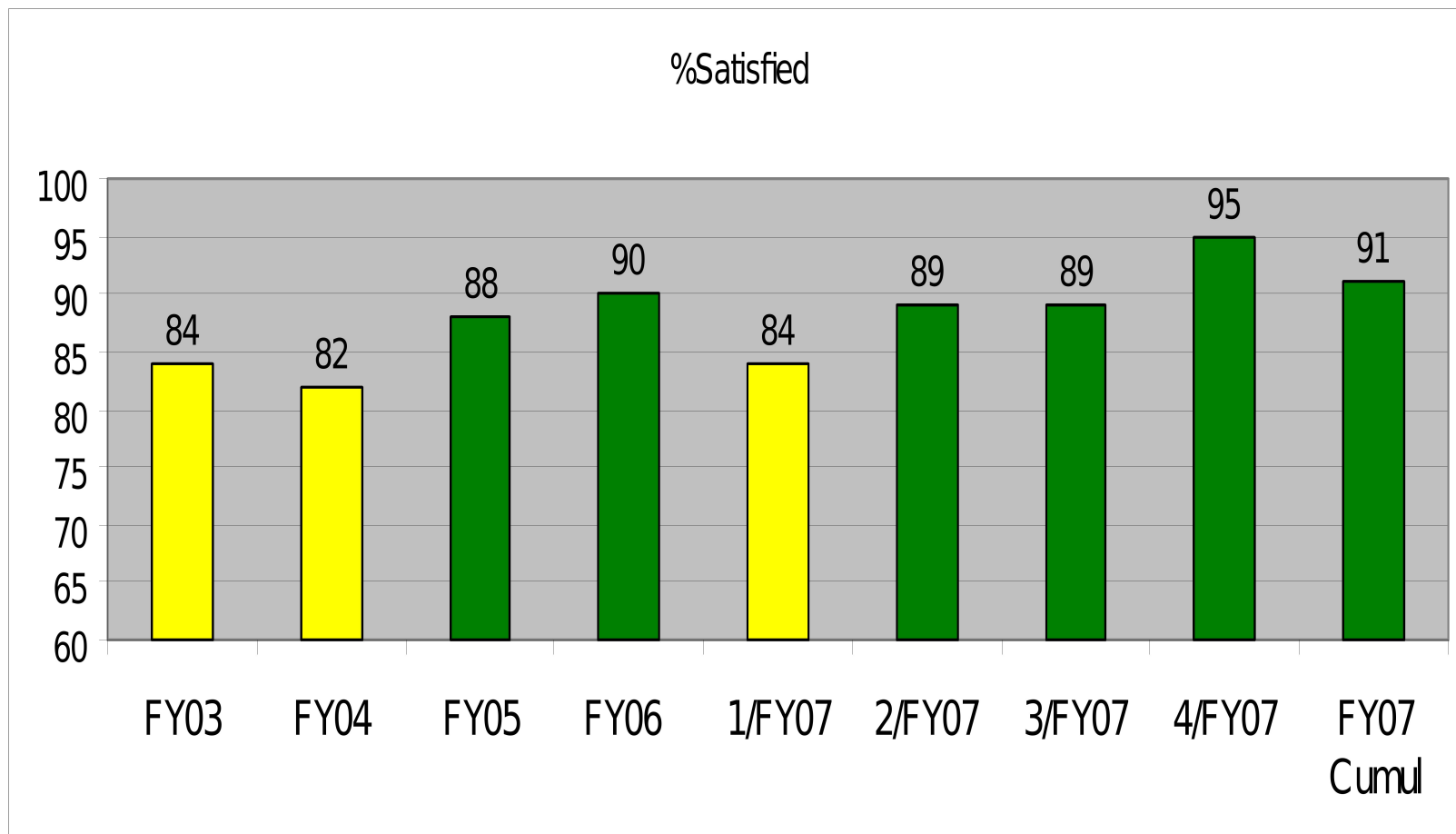
Data as of 10/03

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ICE Ratings (All Customers)

October 2002 – September 2007 (USACCK)

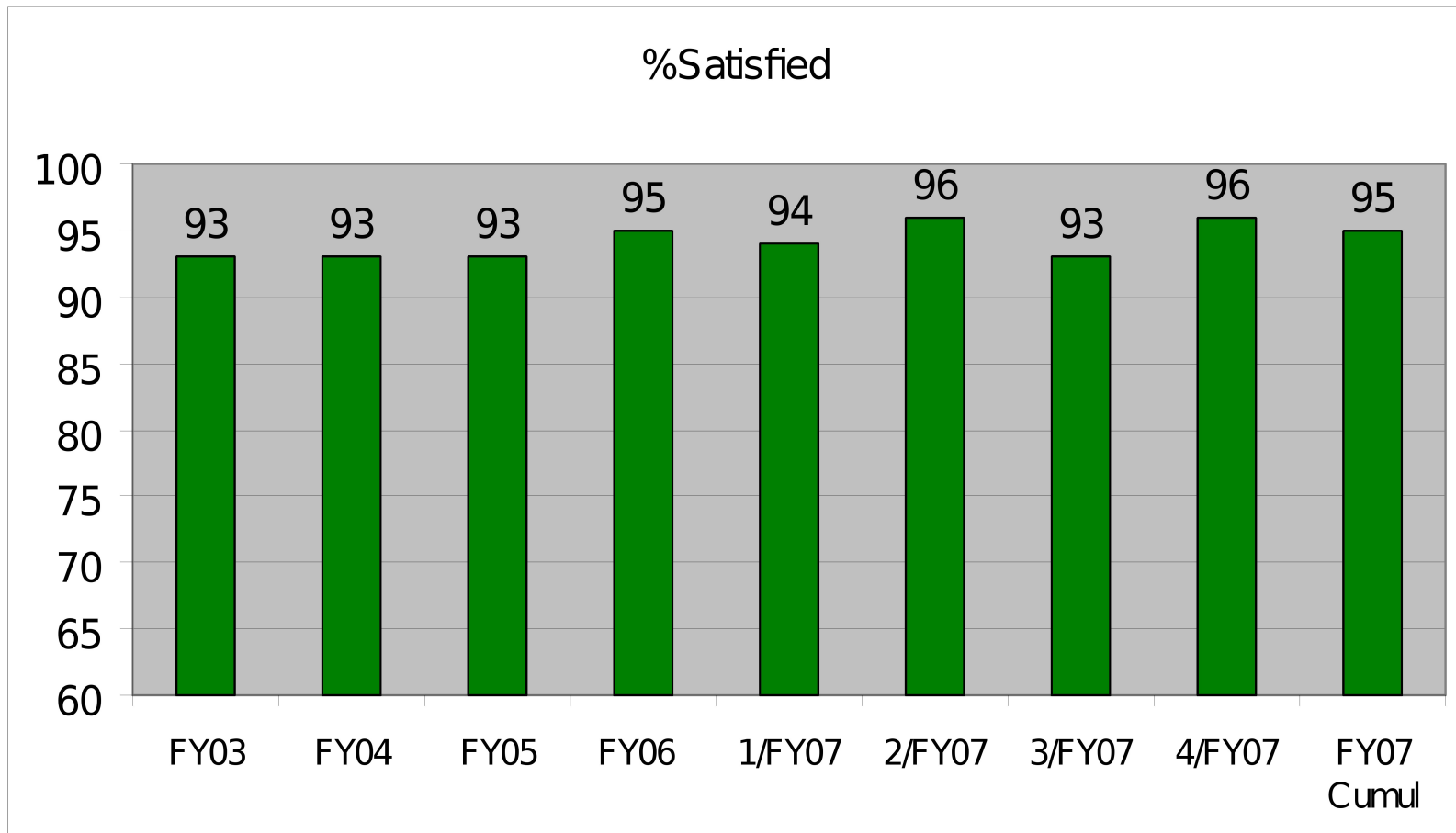


Data as of 10/03

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ICE Ratings (Government Only) October 2002 - September 2007 (ACA- Wide)

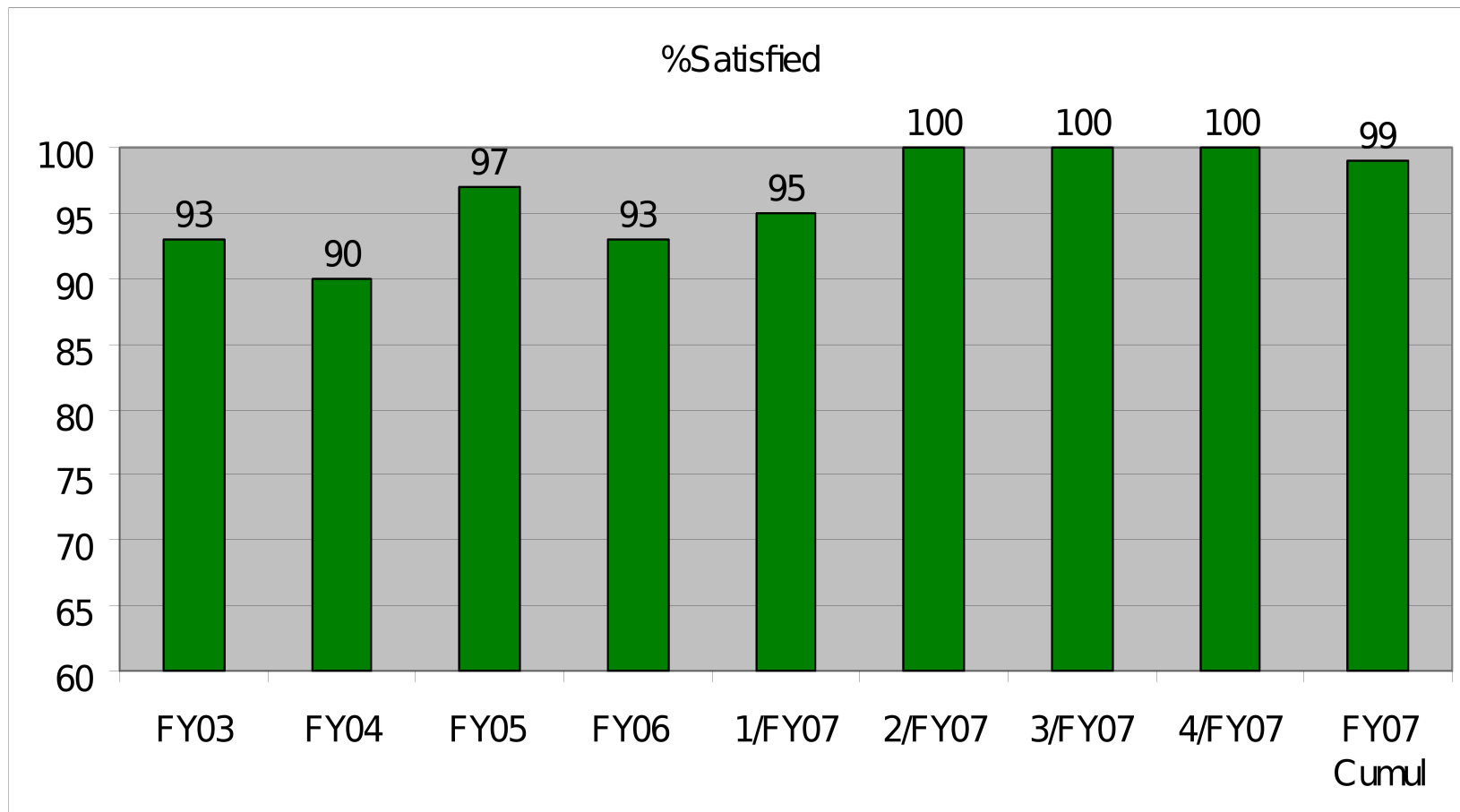


Data as of 10/03

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ICE Ratings (Government Only) October 2002 - September 2007 (ACA HQ)

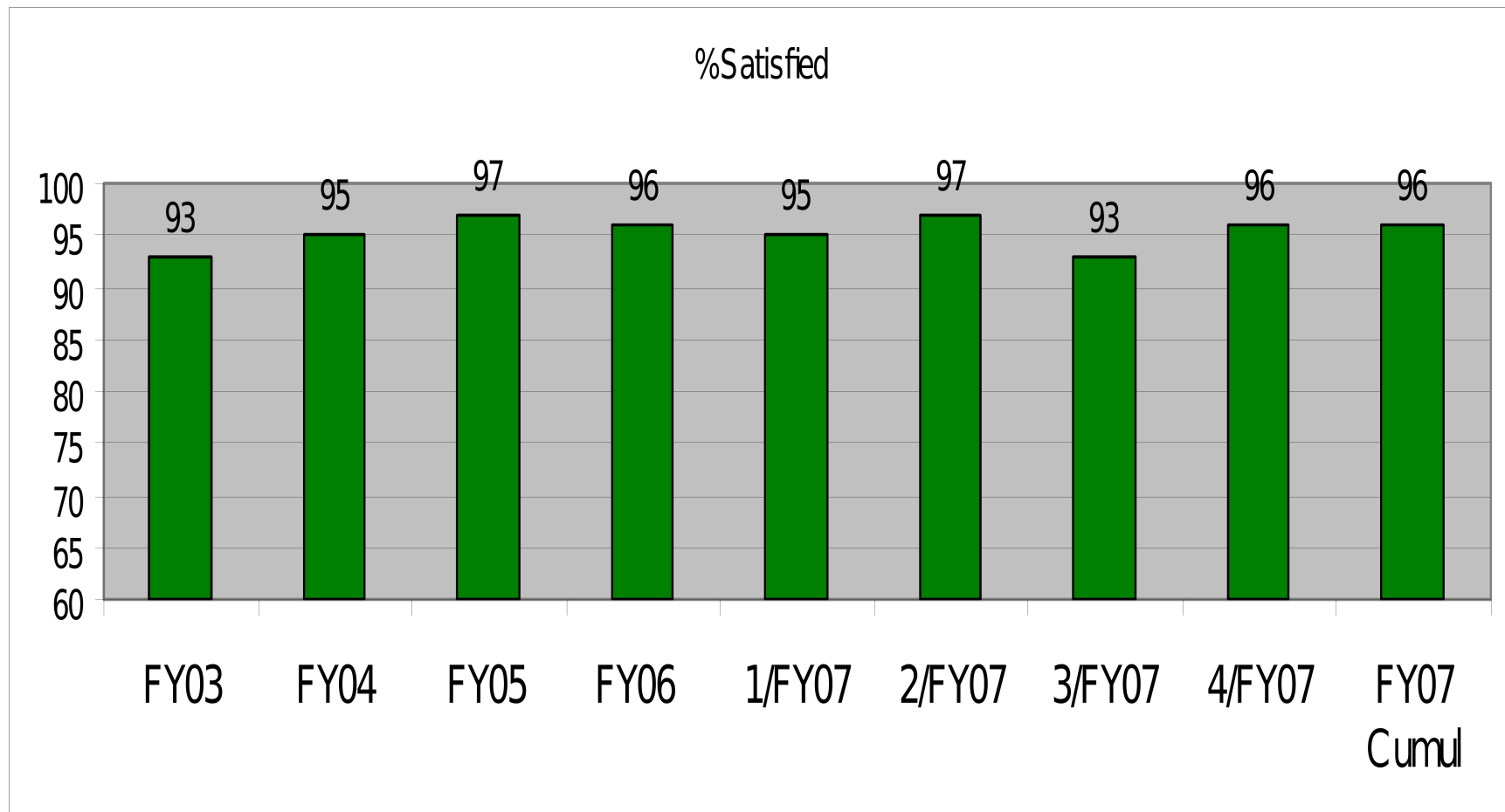


Data as of 10/03

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ICE Ratings (Government Only) October 2002 - September 2007 (ACA NR)

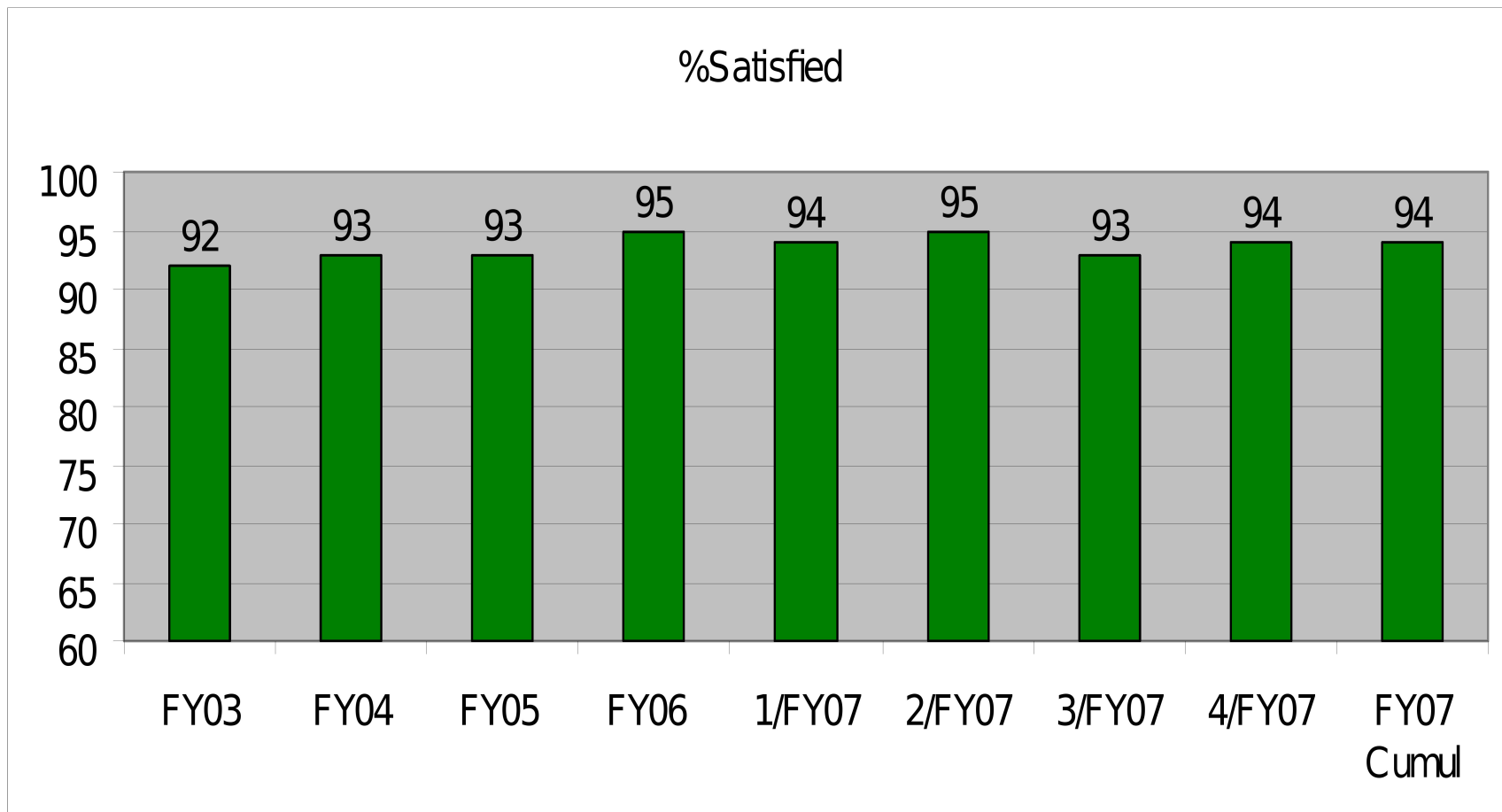


Data as of 10/03

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ICE Ratings (Government Only) October 2002 - September 2007 (ACA SR)

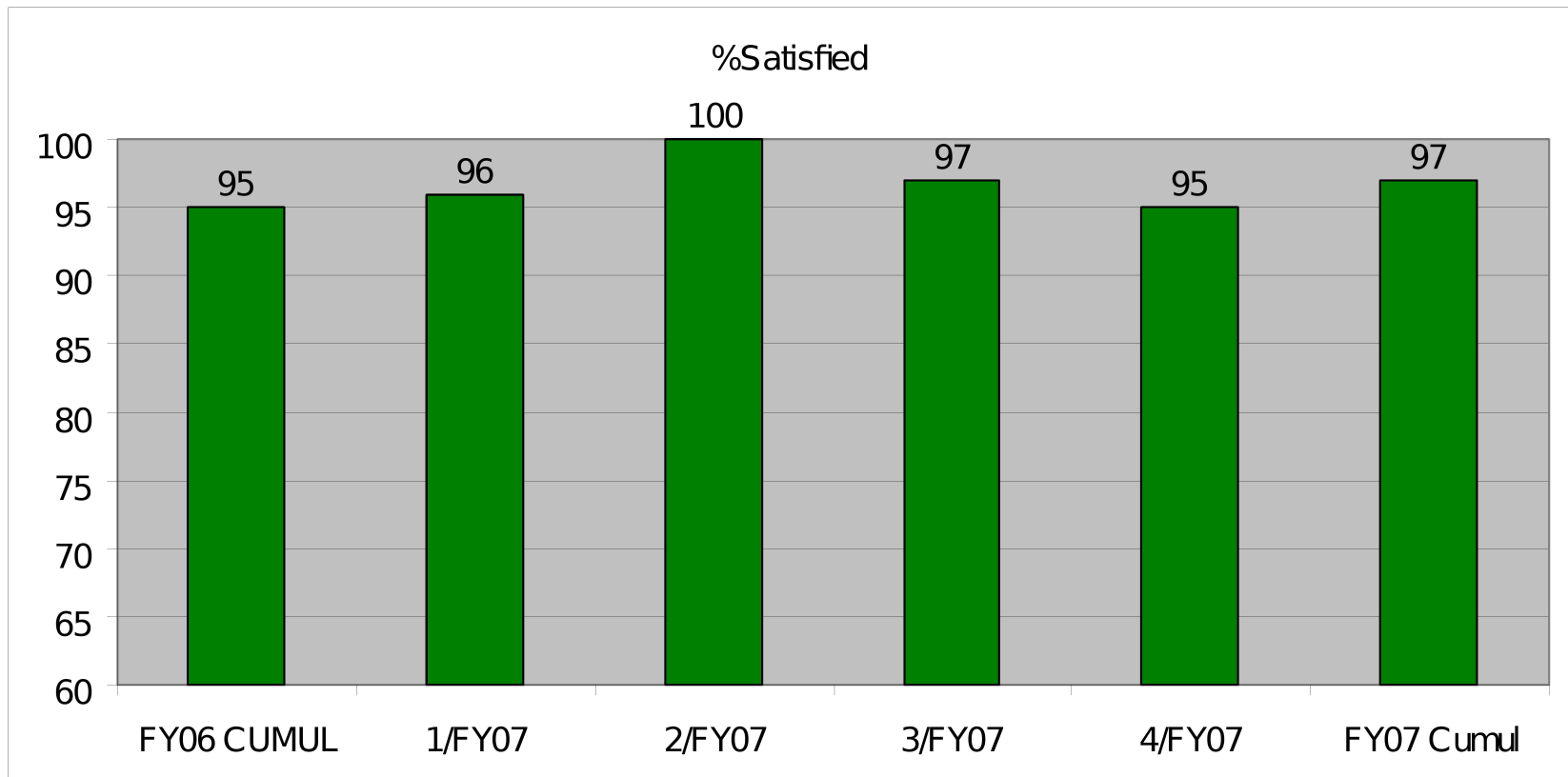


Data as of 10/03

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ICE Ratings (Government Only) October 2002 - September 2007 (CCE)

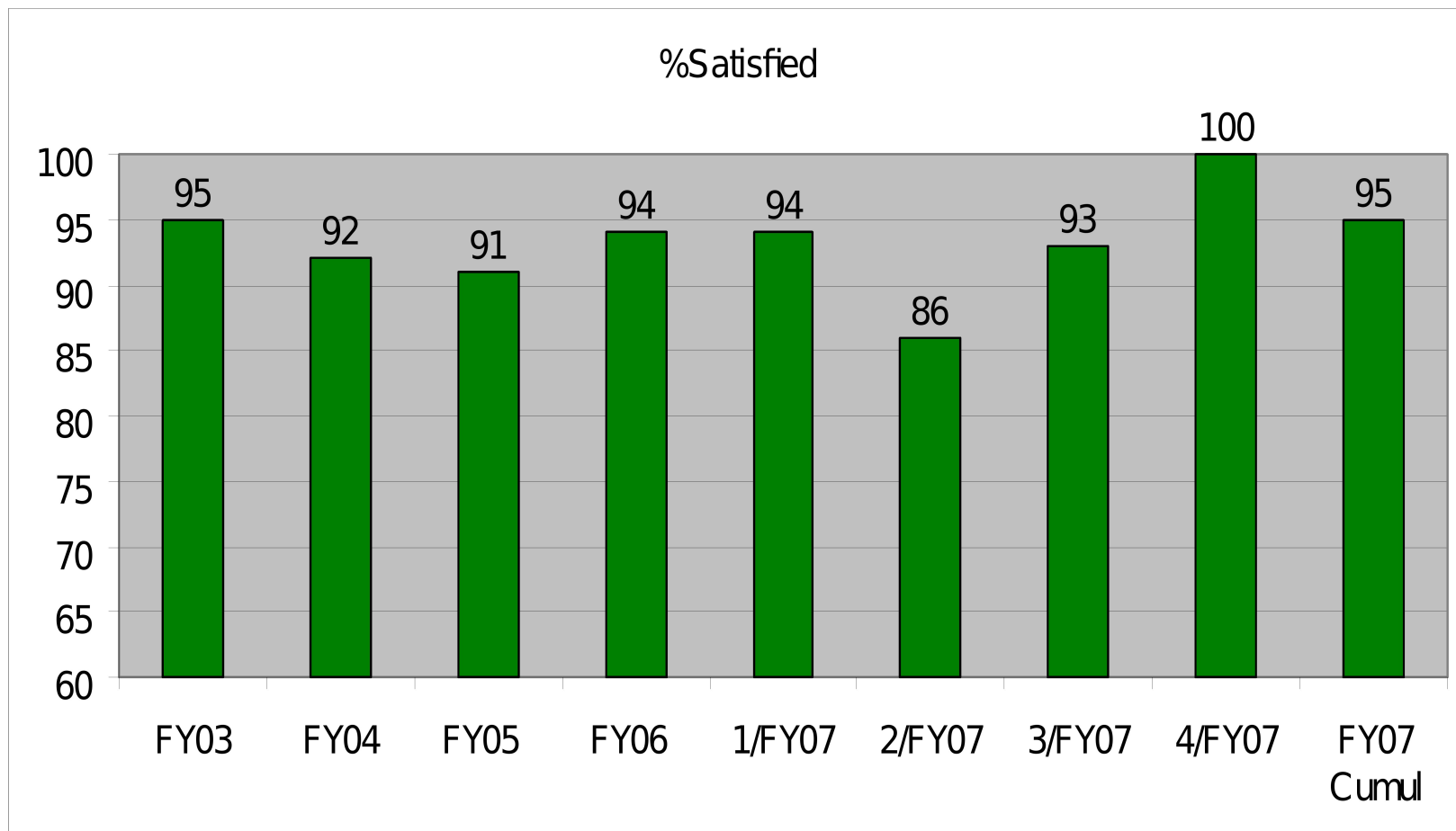


Data as of 10/03

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ICE Ratings (Government Only) October 2002 - September 2007 (ACA PR)



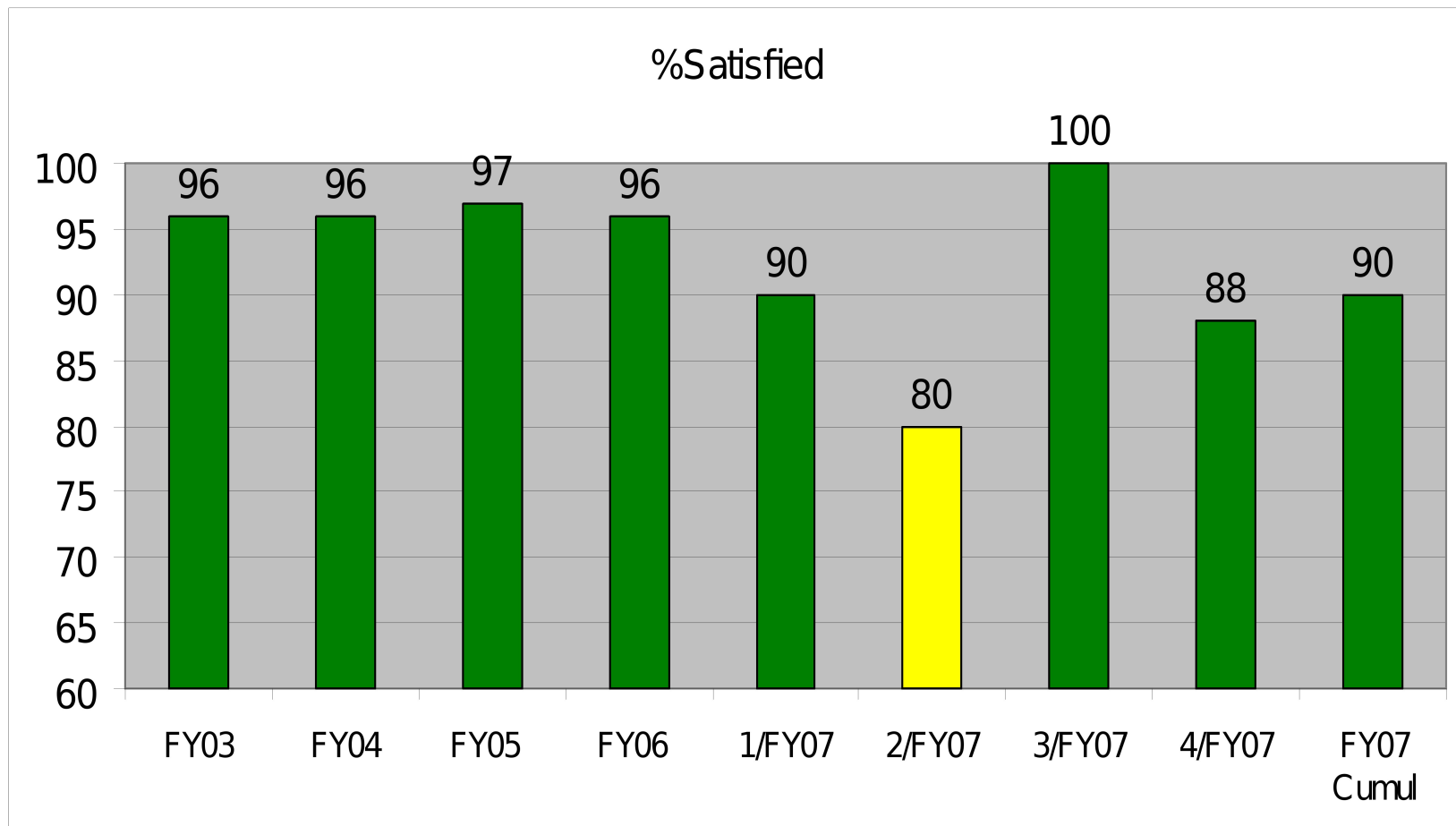
Data as of 10/03

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ICE Ratings (Government Only)

October 2002 - September 2007 (ACA TA)

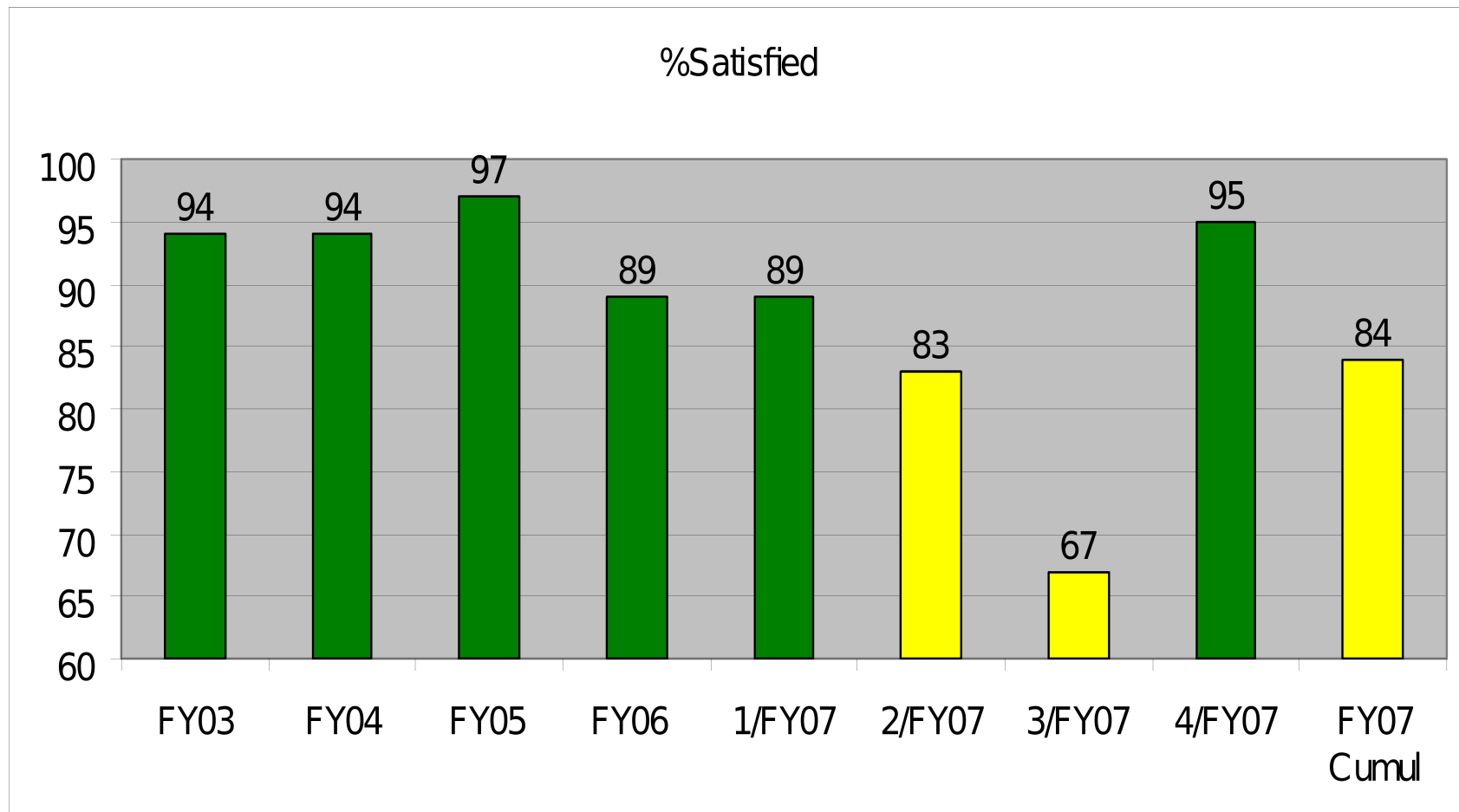


Data as of 10/03

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ICE Ratings (Government Only) October 2002 - September 2007 (ITEC4)

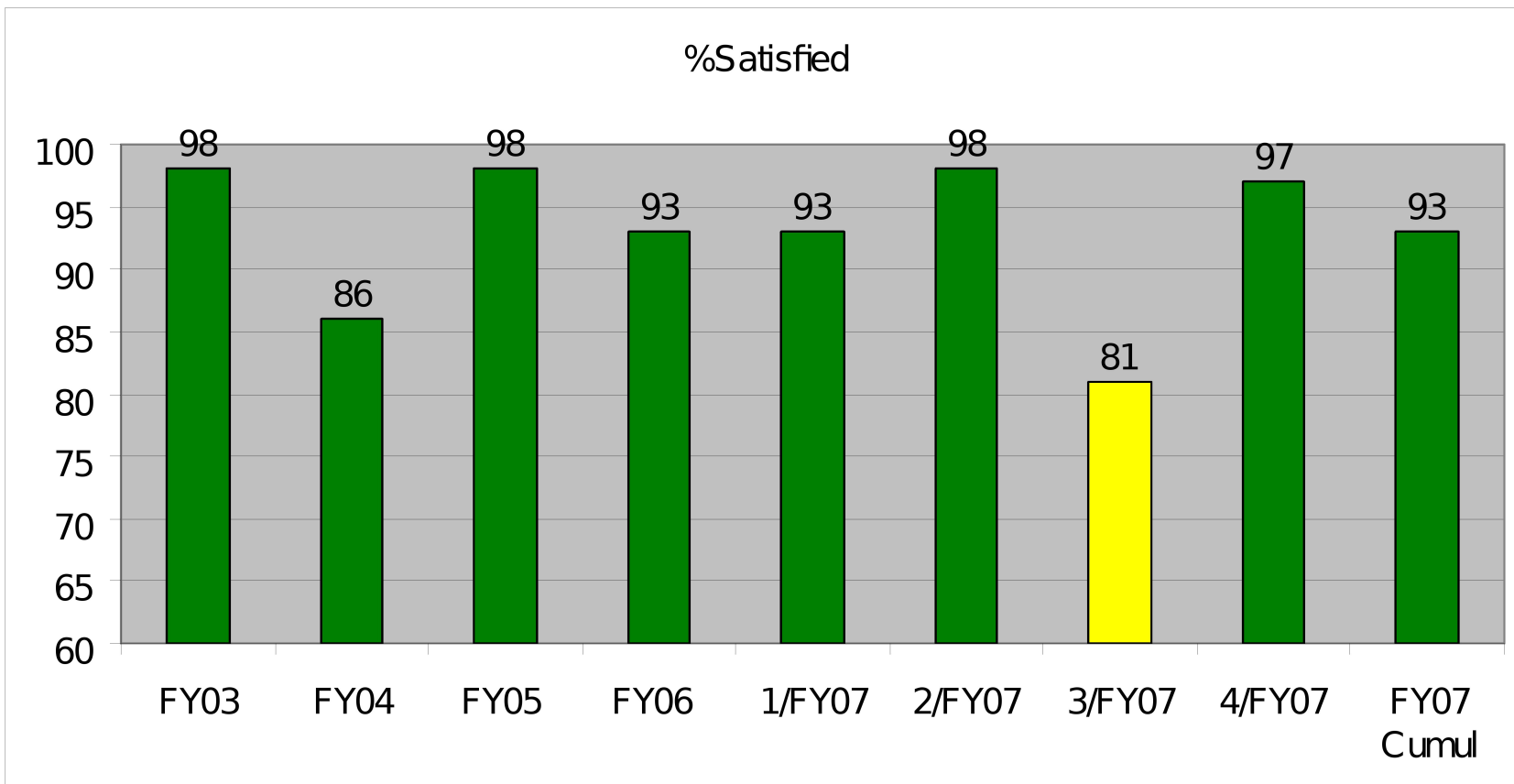


Data as of 10/03

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ICE Ratings (Government Only) October 2002 - September 2007 (USACCE)

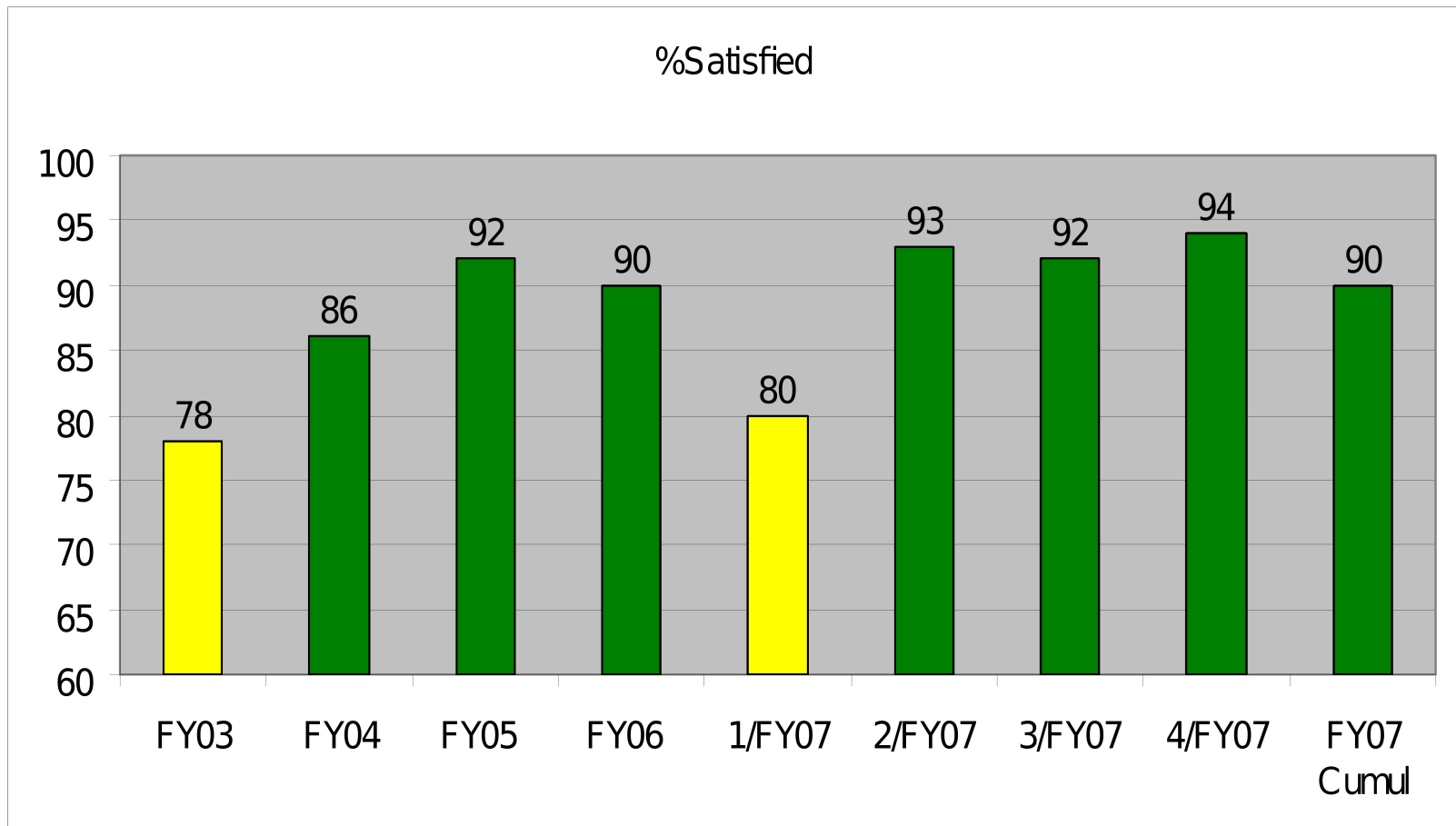


Data as of 10/03

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ICE Ratings (Government Only) October 2002 - September 2007 (USACCK)

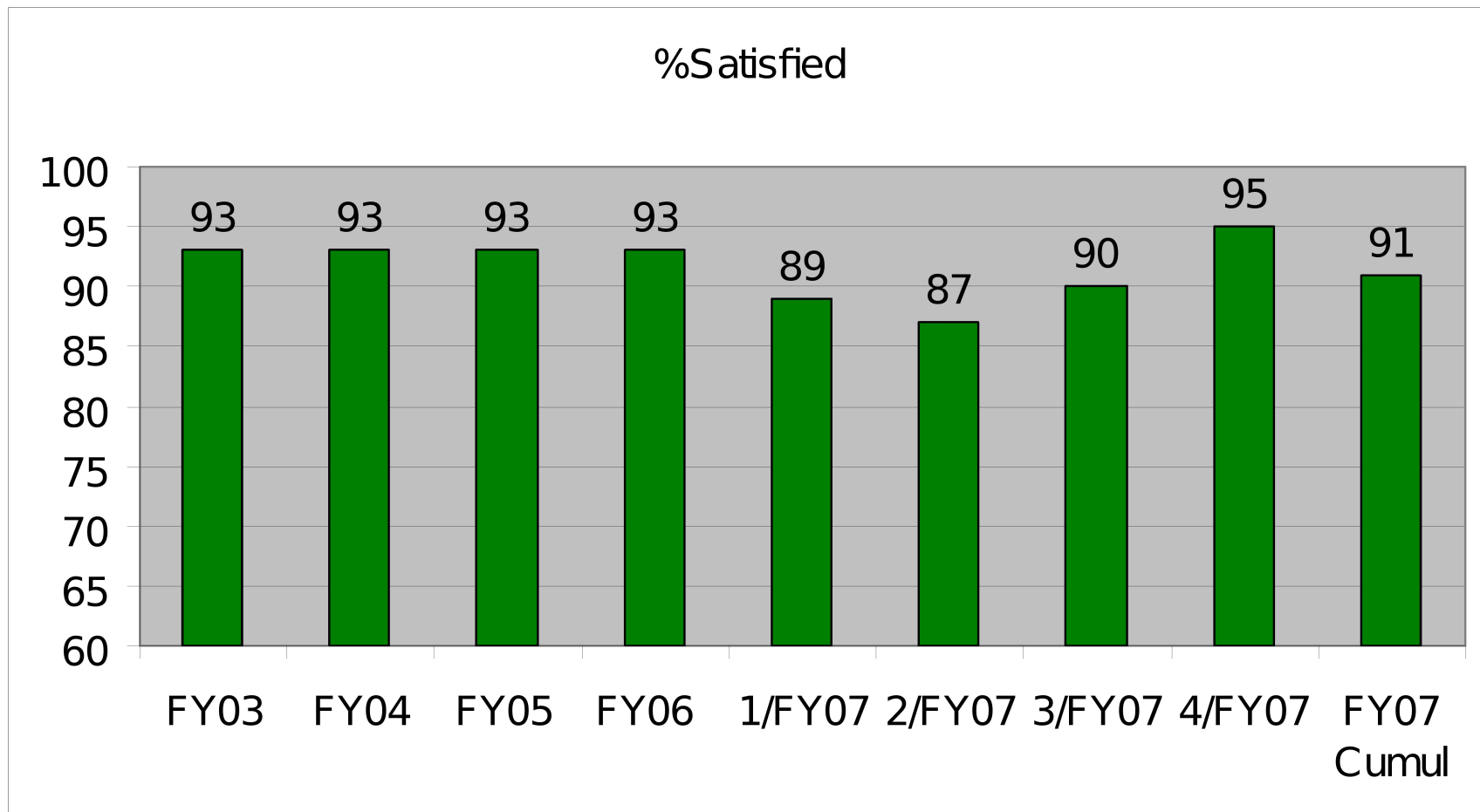


Data as of 10/03

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ICE Ratings (Contractors/Vendors) October 2002 - September 2007 (ACA- Wide)

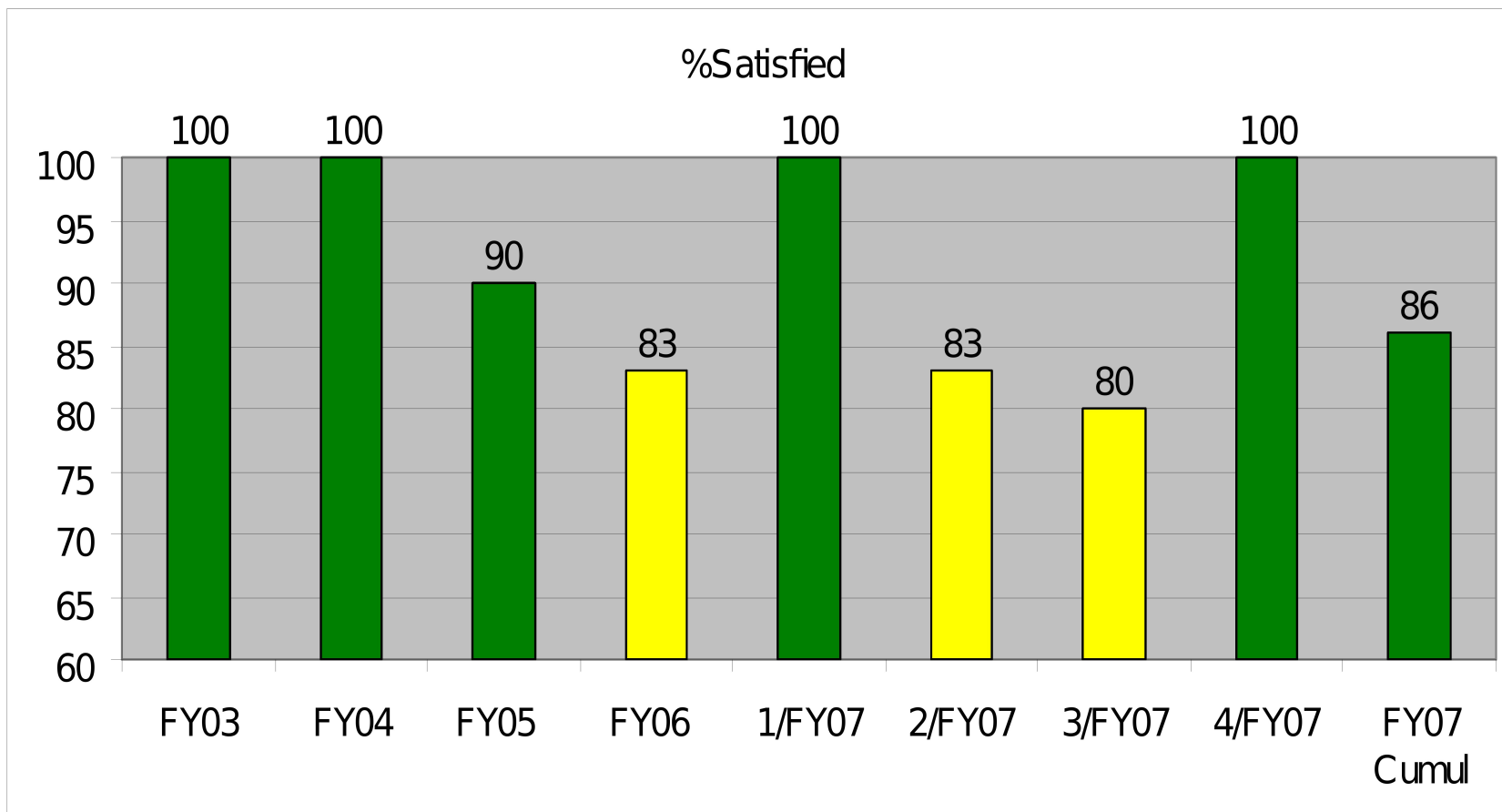


Data as of 10/03

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ICE Ratings (Contractors/Vendors) October 2002 – September 2007 (ACA HQ)

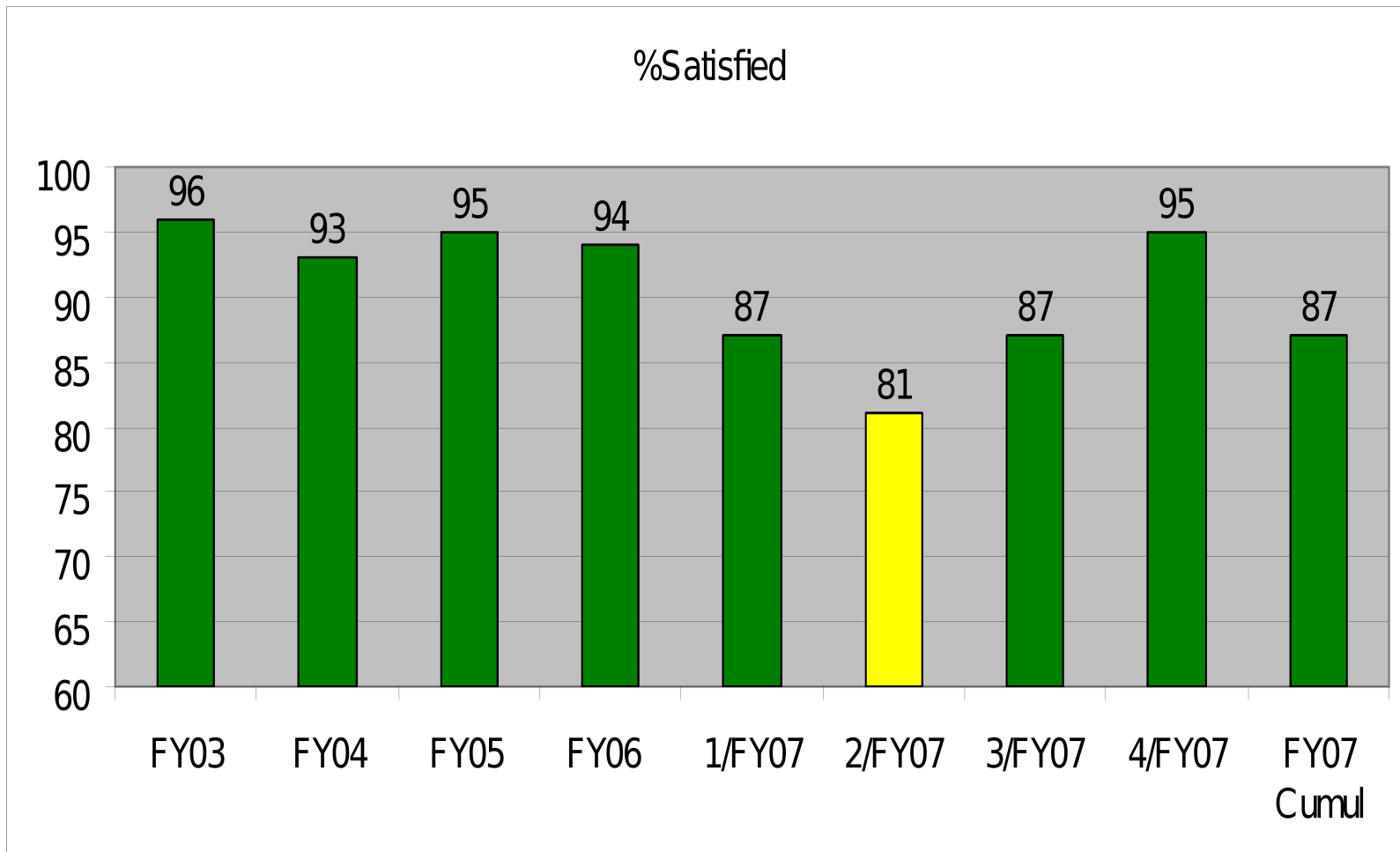


Data as of 10/03

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ICE Ratings (Contractors/Vendors) October 2002 – September 2007 (ACA NR)

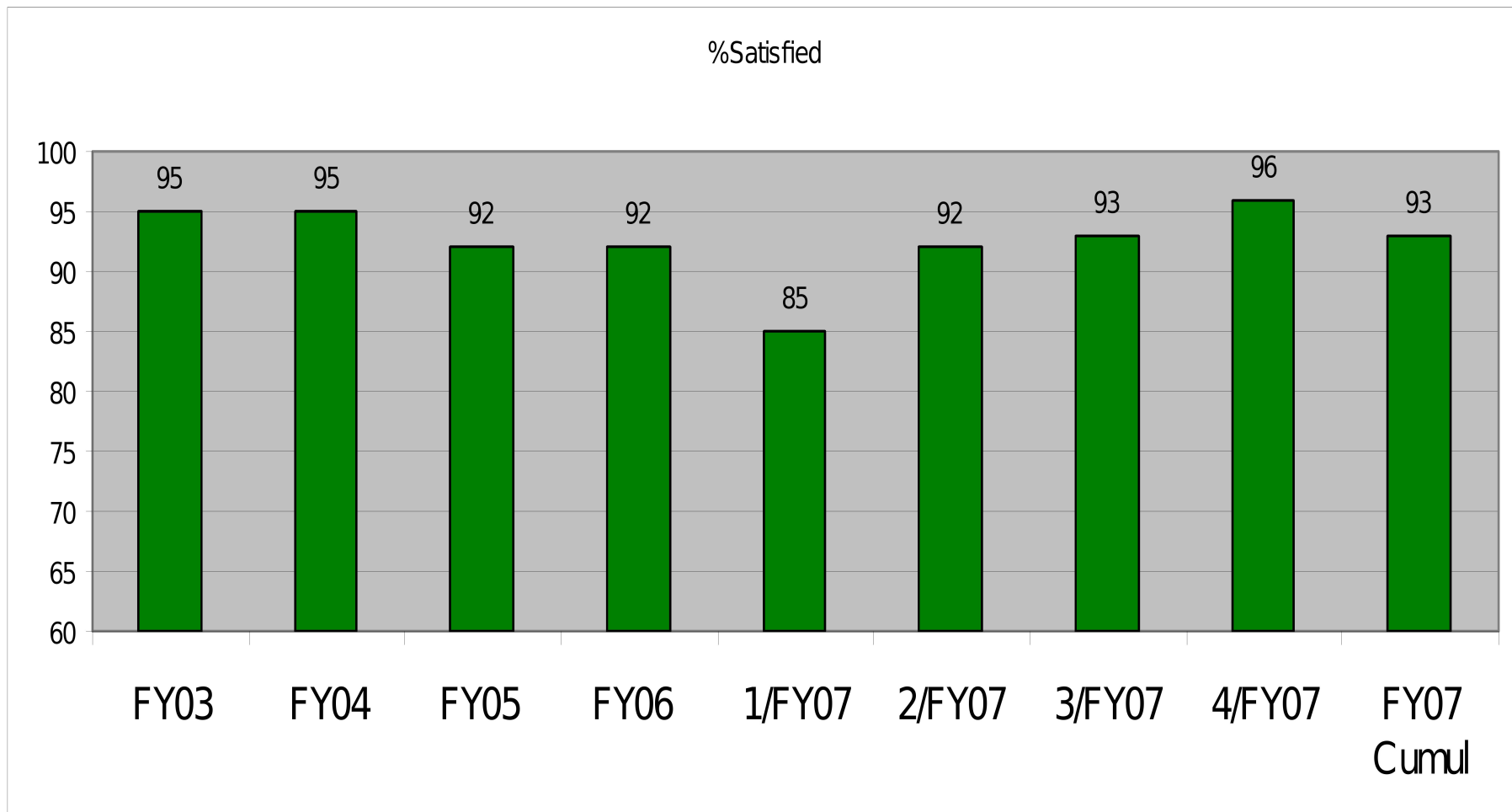


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ICE Ratings (Contractors/Vendors) October 2002 - September 2007 (ACA SR)

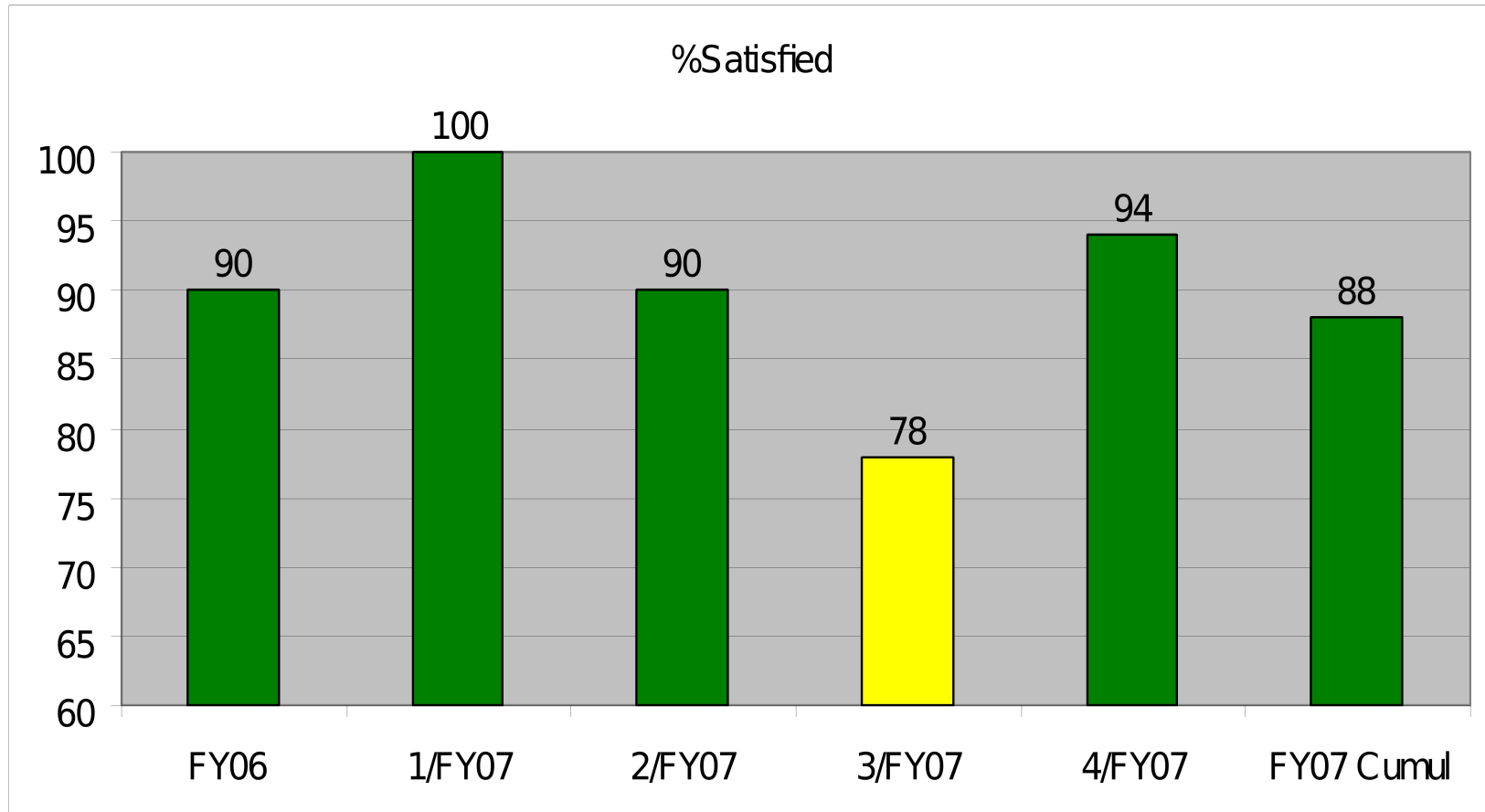


Data as of 10/03

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ICE Ratings (Contractors/Vendors) October 2002 - September 2007 (CCE)

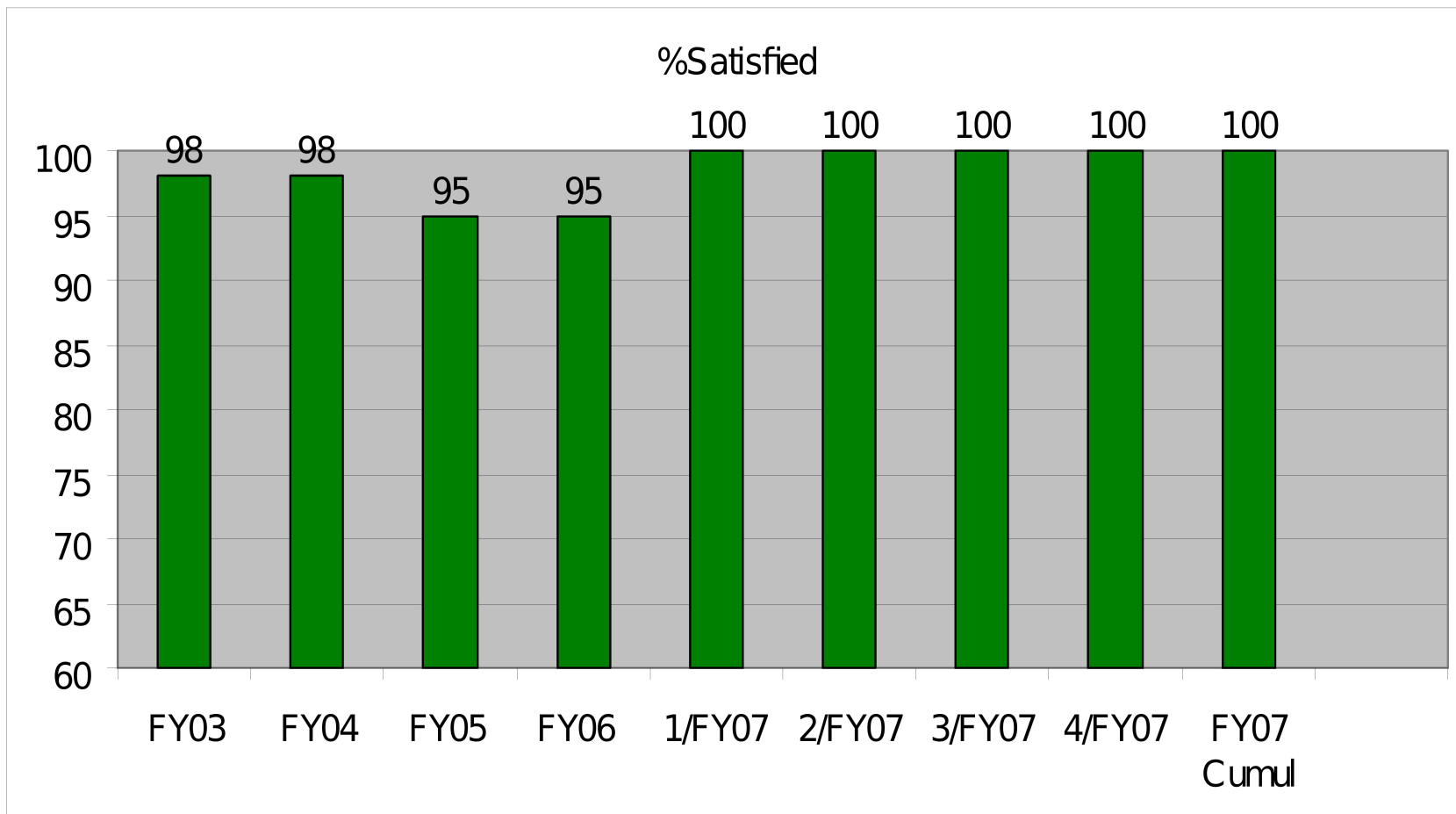


Data as of 10/03

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ICE Ratings (Contractors/Vendors) October 2002 - September 2007 (ACA PR)

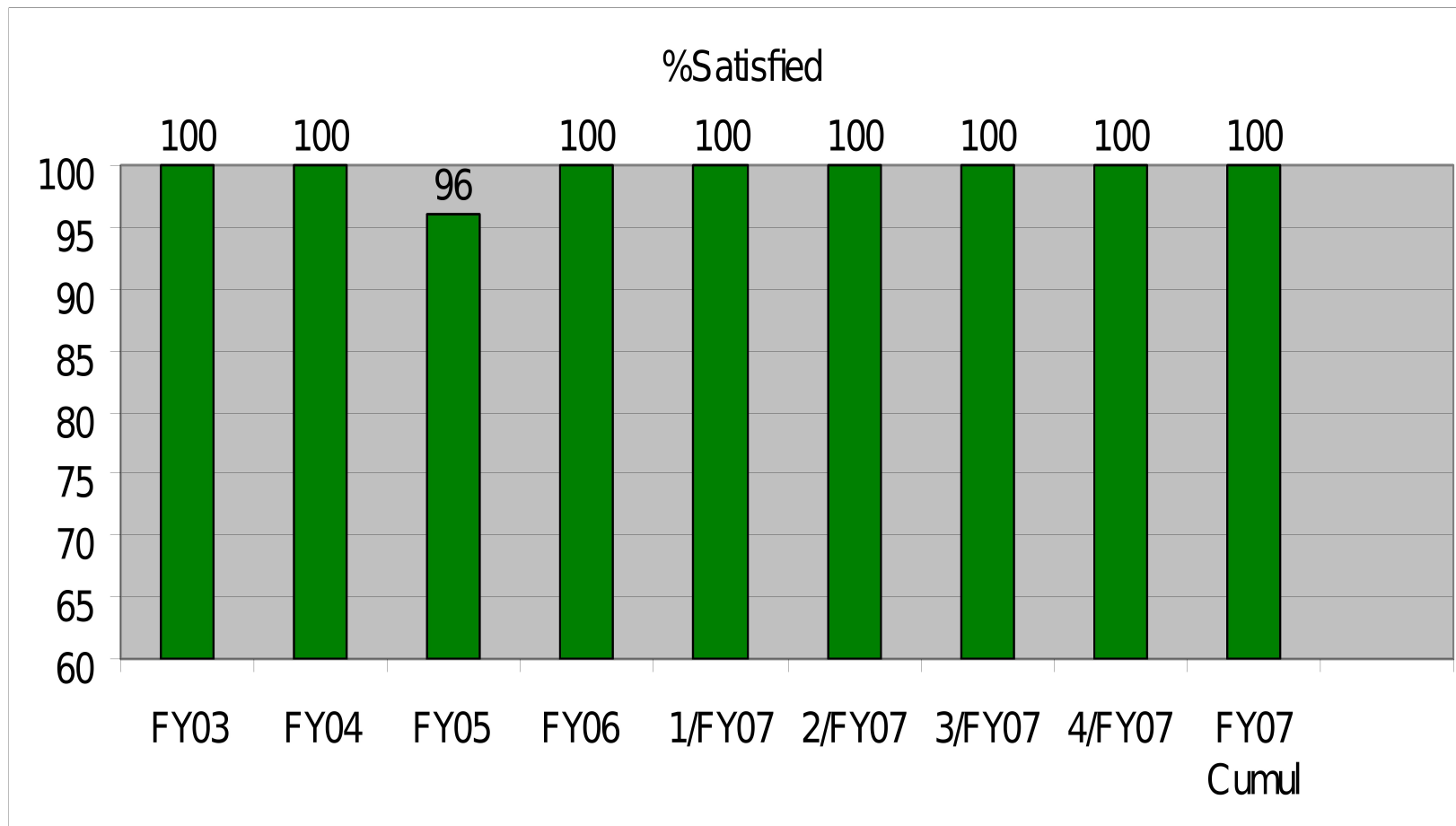


Data as of 10/03

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ICE Ratings (Contractors/Vendors) October 2002 - September 2007 (ACA TA)

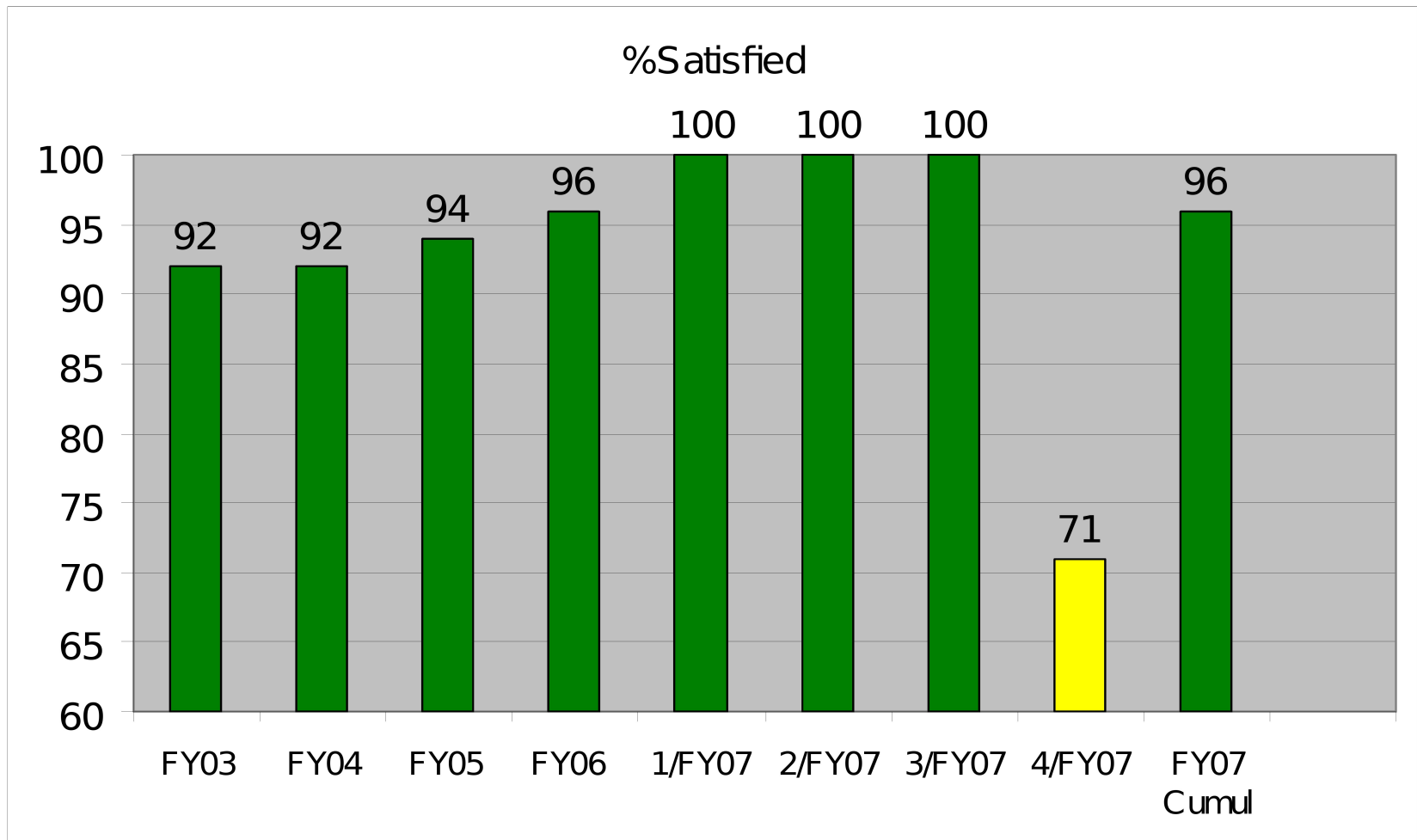


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ICE Ratings (Contractors/Vendors) October 2002 - September 2007 (ITEC4)

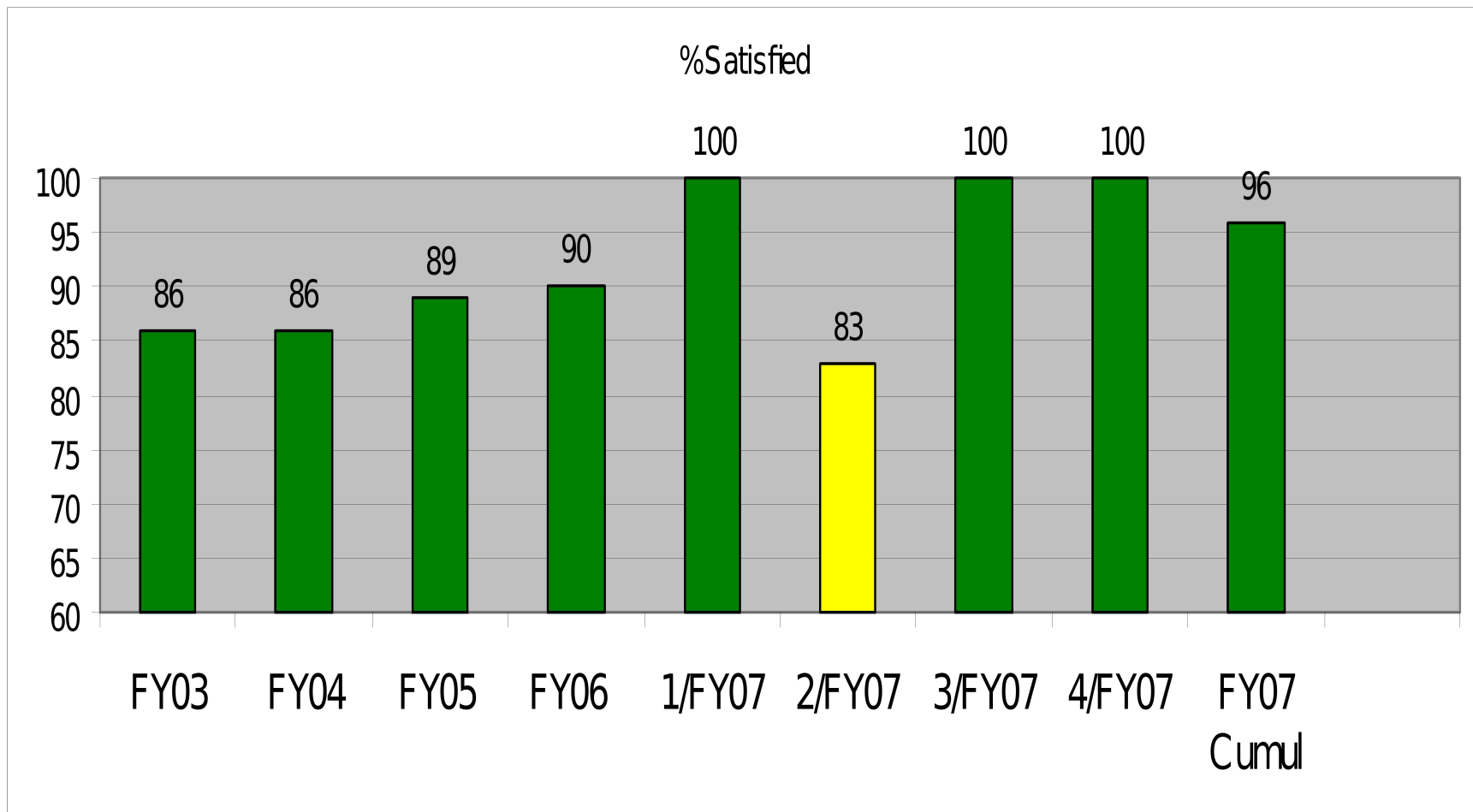


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ICE Ratings (Contractors/Vendors) October 2002 – September 2007 (USACCE)

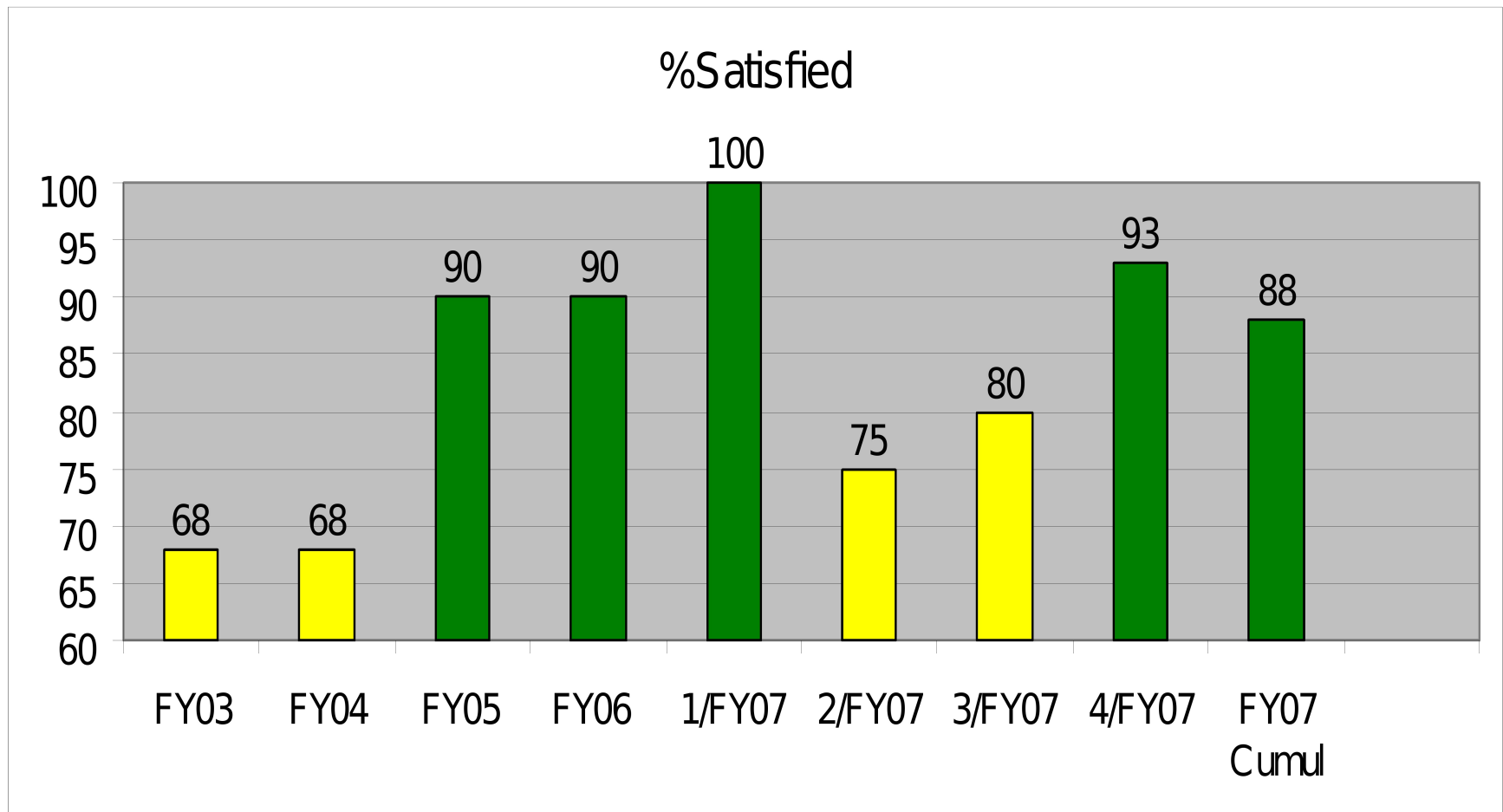


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ICE Ratings (Contractors/Vendors) October 2002 – September 2007 (USACCK)



Data as of 10/03

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